



DESIGN
> DEPLOY
SUPPORT

SYSTEM DOCUMENTATION

CRITICAL INFORMATION WHEN YOU NEED IT

When the radio communications system you have purchased needs maintaining, reconfiguring, upgrading or support, where will you turn to gain an understanding of your communications investment? When you've hired new communications personnel, or you are simply looking for an overview of your communications assets, where will you look for the right information?

Tait System Documentation is customized information that defines in detail each network element, its connections and functions, interfaces, gateways, site layouts and cabling in detail. At a higher level, you'll find overviews, coverage and site information at your fingertips. Well-structured and simple to navigate, the language and diagrams are clear, concise and precise.

For critical issue resolution, knowledge transfer or day-to-day support, you can turn to Tait System Documentation with confidence. It delivers a full suite of documents that uniquely represents your system and is an invaluable resource and investment for the life of your communications solution.

WHAT DOES SYSTEM DOCUMENTATION INVOLVE?

Three tiered System Documentation packages deliver support for your system at the right level for your system's complexity and your team's resource availability and expertise.

Tier 1: As-Manufactured Documentation Package

Detailed, high quality as-manufactured descriptions and drawings of your standard or customized radio solution provide a detailed specification of your system, its sub-components, modules, layouts and interfaces.

Tier 2: System Configuration Dossier

The System Configuration Dossier reflects your commissioned and deployed system. Delivered and updated annually as part of a Support Agreement, it is also available as a separate service.

Tier 3: Comprehensive System Manual

If your system is large, complex or contains customized system elements, your Comprehensive System Manual provides extensive site and deployment level information, focuses on system design, functionality and operation, and critical information regarding system interfaces to existing equipment or other networks and technologies.





WHAT DOES SYSTEM DOCUMENTATION DELIVER?

Meaningful information you can trust

Accurate, meaningful, up-to-date information you can rely on is essential for maintaining, reconfiguring and upgrading your system. It is critical that you can trust the integrity of the information you hold.

Knowledge that supports your team's performance

Clear, consistent and accurate, System Documentation is a valuable resource for your staff, now and in the future, regardless of organizational changes. Meaningful information allows your team to work knowledgeably and effectively to keep your radio communications investment working as it should.

Lower support and maintenance costs

When you call for assistance, you can have confidence in the accuracy of the technical resource that supports your radio solution, minimizing system downtime and saving you time and money.

Tait offers a range of radio communications services in three portfolios:

DESIGN

Technologies, tools and ideas to predict, plan, identify and customize a communications solution that guarantees the right fit. Tait Design services include:

- Customization,
- System Design,
- Network Migration Planning.

DEPLOY

The expertise to integrate and upgrade your radio solution, achieving seamless, streamlined and trouble-free implementation. Tait Deploy services include:

- Project Management,
- Technical Training,
- System Documentation.

SUPPORT

Continued, ongoing assurance and expert support for your equipment – and your people – for the life of your network. Tait Support services include:

- Health Check,
- Extended Product Warranty,
- Support Agreement.