



Specific Program Documentation

1. The CA software programs listed below are provided under the following terms and conditions in addition to any terms and conditions referenced on the Order Form entered into by you and the CA entity ("CA") through which you obtained a license for the CA Software. These terms shall be effective from the effective date of the Order Form.

2. **Program Name:** CA Cross-Enterprise Application Performance Management, consisting of the following versions:

- CA Cross-Enterprise Application Performance Management for Distributed
- CA Cross-Enterprise Application Performance Management Mainframe
- CA Cross-Enterprise Application Performance Management for Mainframe Linux
- CA Cross-Enterprise Application Performance Management for ZAAP

3. Specified Operating Environment

The CA Software's specifications and specified operating environment information may be found in Documentation accompanying the CA Software, if available (e.g., a user manual, user guide, or readme.txt or notice.txt file).

4. Licensing Model

The CA Software is licensed by (1) the number of CPUs for any server with applications that perform activity on the mainframe monitored by the CA Software when used as a distributed product or by (2)(a) millions of service units ("MSUs") and number of System z Application Assist Processors ("zAAPs") and number of System z Integrated Information Processors ("zIIPs") or (b) number of integrated facilities for Linux ("IFLs"), when used in the mainframe environment, as set forth on the Order Form (the "Authorized Use Limitation").

"CPU" means a central processing unit which is the specialized integrated circuit that executes binary programs and performs most logical functions or calculations. A dual-core central processing unit is considered a single CPU. Note that because of the use of multi-core CPUs and virtual server environments, the calculation of CPUs for licensing purposes described below will not always equate to the number of physical CPUs in the environment. A virtual server environment is created where virtual machine technology (which applies to both client and server hardware) is used to enable multiple instances of an operating system(s) to run on a single computer simultaneously.

When the Authorized Use Limitation is "CPU" or "Processor", the calculation of the number of CPUs on an individual server is determined as follows:

1. For non-virtual server environments, for any server with applications monitored by the CA Software with single CPUs (including, for the avoidance of doubt, dual-core CPUs), count the number of CPUs. For any server with applications monitored by the CA Software with greater than dual-core CPUs, count all cores of the CPUs. Divide the number of cores by two (2) and round up to the next whole number.
2. For virtual server environments, for any server with applications monitored by the CA Software with single CPUs (including, for the avoidance of doubt, dual-core CPUs), count the number of CPUs. For any server with greater than dual-core CPUs, count all cores of the CPUs. Divide the number of cores by two (2) and round up to the next whole number. Determine the maximum percentage of the server CPU capacity that is allocated by the Virtual Machine Technology to any operating system instance containing application(s) monitored by the CA Software, and multiply this percentage by the number of CPUs. Multiply the resulting number by one and a half (1.5X) and round up to the next whole number.
3. For mixed server environments, for each server with applications monitored by the CA Software perform the calculations for CPUs as set forth above in subparagraphs (1) and (2) and add these amounts together to determine the aggregate number of CPUs.

Please note that the Authorized Use Limitation for CA Cross-Enterprise Application Performance Management is determined based on Customer's current Authorized Use for CA APM. In the event Customer increases its Authorized Use for CA APM, it

will be required to also increase its Authorized Use for CA Cross-Enterprise Application Performance Management and pay all applicable additional license and maintenance fees related thereto in order to use CA Cross-Enterprise Application Performance Management with such increased CA APM capacity.

CA Cross-Enterprise Application Performance Management includes limited use rights to CA Insight for DB2 and CA NetMaster® Network Management for TCP/IP.

CA Insight for DB2

This license for the CA Software grants the Customer limited rights to use CA Insight for DB2 exclusively for the integration of CA Cross-Enterprise Application Performance Management with CA APM. With this license, Customer is only authorized to install, configure and use the CA Insight for DB2 components to support CA Cross-Enterprise Application Performance Management use with CA APM to provide mainframe performance metrics to CA APM and trace transactions tagged by CA APM that perform activity on the mainframe. Customer may not use the CA Insight for DB2 components for other purposes. To use CA Insight for DB2 for any other purposes or in support of any other software or applications, Customer must acquire a separate non-restricted license which authorizes such use.

CA NetMaster® Network Management for TCP/IP

This license for the CA Software grants the Customer limited rights to use CA NetMaster® Network Management for TCP/IP exclusively for the integration of CA Cross-Enterprise Application Performance Management with CA APM. With this license, Customer is only authorized to install, configure and use the CA NetMaster® Network Management for TCP/IP components to support CA Cross-Enterprise Application Performance Management use with CA APM to provide mainframe performance metrics to CA APM. Customer may not use CA NetMaster® Network Management for TCP/IP for other purposes. To use CA NetMaster® Network Management for TCP/IP for any other purposes or in support of any other software or applications, Customer must acquire a separate non-restricted CA NetMaster® Network Management for TCP/IP license which authorizes such use.

Customer agrees to keep and maintain installation and usage records relating to CA Insight for DB2, and CA NetMaster® Network Management for TCP/IP used with CA Cross-Enterprise Application Performance Management and to furnish to CA such records as CA may reasonably request from time to time in order to verify compliance with the limited use provisions hereof.

5. Third Party Terms

If the CA Software contains third-party software components, and the third-party licensor requires incorporation of specific license terms and conditions for such software into the CA license, those third-party software components and their specific terms and conditions, are incorporated by this reference, and are set forth in the Third Party Terms document located at <https://support.ca.com/prodinfo/tpterm>