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Diana Crossan, Retirement Commissioner

Short biography

Diana Crossan has been the Retirement Commissioner since February 2003. She came to the role after working extensively in the private and public sectors.

Her career started as a probation officer. She held several senior roles in the public service and was in the set up team for Contact Energy. For a short time, she was GM Hydro at Clyde and Roxburgh.

Her financial services industry experience began with AMP as Manager of Agency Development in 1997. In 2000, she was appointed leader of an AMP team in the UK, charged with changing the distribution system in the AMP-owned financial services companies with a combined total of 4.1 million customers.

As well as being the Retirement Commissioner part time, Diana is on several boards in the private, public and community sectors.

One of the Retirement Commission's key roles is to lift the financial knowledge of New Zealanders aged five to 105. The Commission is also responsible for providing advice to the Government regarding New Zealand's retirement income policies, and overseeing legislation regarding retirement villages.