BOF Group Ltd - Quality Management Policy and Process

Policy Statement

BOF Group Ltd is committed to supplying a product and service that will exceed the requirements of our customers.

The Quality System defines the procedures that facilitate the achievement of the organisation's objectives and develops a total quality culture.

Established in 1984, we are a company focused on and dedicated to offering an excellent, reliable and competitive service.

Our mission is to build on our history of product supply excellence by adhering to the following principles.

Maintain and develop a Quality Management System that meets all the requirements of ISO 9001: 2008.

Regularly review every aspect of the Quality System to promote a continual improvement culture that benefits the customer and the company.

To exceed our customers' expectations in quality, delivery, service and cost through continuous improvement and customer interaction.

To sustain our objectives by continuous education and learning, and the application of new technologies and best business practices.

To provide a pleasant, nurturing and growth orientated work environment which encourages our employees to be highly motivated and to grow personally and professionally.

To maintain a superior level of integrity in interactions with business partners and associates.

We are and will continue to address the latest environmental issues through our ISO 14001 EMS, which is under constant review and assessment.

Signed on behalf of BOF Group Ltd

Michael Parrish
Managing Director

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