

# Website User Questionnaire

We need to hear from our website's users to help us learn how best to improve our service. Please take a few minutes to print out and answer the eight questions on our survey. Thank you in advance for your help.

Please return completed form to:

**State of Tennessee  
Real Estate Appraiser Commission  
500 James Robertson Parkway, Suite 620  
Nashville, Tennessee 37243  
Fax: (615) 253-1692**

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|--|--|--|--|
| <input type="checkbox"/> Lending Institution | <input type="checkbox"/> Public Interest     | <input type="checkbox"/> State Licensed Appraiser        | <input type="checkbox"/> Trainee Applicant |
| <input type="checkbox"/> Financial Industry  | <input type="checkbox"/> Government Employee | <input type="checkbox"/> Certified Residential Appraiser | <input type="checkbox"/> Educator          |
| <input type="checkbox"/> Real Estate Broker  | <input type="checkbox"/> Law                 | <input type="checkbox"/> Certified General Appraiser     |  |
| <input type="checkbox"/> Researcher          | <input type="checkbox"/> Media               | <input type="checkbox"/> Registered Trainee              |  |

Specifically what was your purpose for visiting the website today?

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Were you able to find the information or services you sought? If not, explain where you got lost.

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What additional services or information would you like to find on the website?

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What difficulties have you encountered in using the TREAC website?

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What information and services on the TREAC website most successfully meet your needs?

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How often do you visit the TREAC Web site?