

# Volunteer Satisfaction Survey

Thank you for volunteering with Big Lake Community Food Shelf! Please take a few minutes to complete this survey and let us know about your volunteer experience. Your input is very important to us and will help us provide a quality experience for all of our volunteers.

To what extent do you agree or disagree with the following statements? (check the corresponding box)

6 = Strongly Agree 5 = Agree 4 = Somewhat Agree 3 = Somewhat Disagree 2 = Disagree 1 = Strongly Disagree

Questions	6	5	4	3	2	1
The clients appreciate the service that I provide.						
I feel welcomed and appreciated by the staff.						
In the last year I have received recognition or thanks for being a volunteer.						
I am involved in the decisions that affect my work.						
I understand the importance of the work that I perform for this organization.						
The staff of this agency makes me feel that my role is important and valuable.						
In the last year, I have had opportunities to learn and grow as a volunteer.						
I am satisfied with the variety of volunteer opportunities offered.						
I have been kept informed about what is going on at blcfs.						
I have the support and guidance I need to accomplish my volunteer activities.						
My volunteer job gives me a sense of accomplishment.						
My volunteer work has helped me develop new job-related skills.						
As a result of volunteering here, I have become more involved in other opportunities in the community.						
I would like to explore additional/different volunteer responsibilities.						
If given the opportunity, I would be interested in taking a leadership role with blcfs						

## 1. How well were your volunteer position and responsibilities explained to you?

Fully explained                       Partially explained  
 Explained                                       Not explained

## 2. After your training, how prepared did you feel to meet the responsibilities of your position?

Very prepared                                       Somewhat prepared  
 Adequately prepared                                       Not at all prepared

## 3. How well do feel you have been able to fulfill your volunteer responsibilities?

Fully fulfilled                                       Somewhat fulfilled  
 Adequately fulfilled                                       Not at all fulfilled

## 4. Do you feel our volunteer program is well organized?

Very organized                                       Somewhat organized  
 Organized     Not at all organized

5. Do you feel you are receiving adequate support and guidance from the staff?

Very supported

Somewhat supported

Supported

Not at all supported

6. Do you feel you are provided adequate resources to accomplish your tasks?

Very adequate

Somewhat adequate

Adequate

Not at all adequate

7. Would you recommend that your friends or family members volunteer with **blcfs**?

Yes  No

If no, please

8. Do you plan to continue volunteering with **blcfs**?

Yes  No

If no, please

9. Overall, are you satisfied with your volunteer experience?

Very satisfied

Somewhat satisfied

Satisfied

Not at all satisfied

10. List 3 things we can improve on to make your volunteer experience more enjoyable?

11. What do you enjoy most about volunteering with **blcfs**?

Additional Comments