



## UQU Volunteer Feedback Form

We need your help to help us to improve our volunteer programme.

Please give us the benefit of your opinion.

Please answer for ALL questions below.

**Thank you**

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1. How long have you been in the UQU volunteer programme? \_\_\_\_\_

2. Please describe briefly the volunteer job(s) you have participated in

3. How many hours volunteering have you done with UQU?

4. What are the main reasons you joined UQU as a volunteer?

5. What skills have you gained through your volunteer work?

6. List some things about this programme that you are enjoying/that work well

7. List some areas where the Volunteer Programme could be improved?

8. Please detail any suggestions you have for new volunteer roles/organisations

9. When your present term of volunteer service is finished, do you plan to sign up for another semester?

(a) Yes \_\_\_\_\_

(b) No -----

(c) Undecided \_\_\_\_\_

10. Have you recommended joining this volunteer programme to any of your UQ friends?

(a) Yes \_\_\_\_\_

(b) No \_\_\_\_\_

11. Rate each question below on a scale of 0 to 5, using the following key:

**0 = really doesn't exist**

**1 = exists but poor**

**2 = fair**

**3 = average**

**4 = good**

**5 = excellent**

- (a) 0 1 2 3 4 5 - Training of volunteers in this programme
- (b) 0 1 2 3 4 5 – Acceptance and support of volunteers by staff
- (c) 0 1 2 3 4 5 – Recognition/Rewards given to volunteers
- (d) 0 1 2 3 4 5 – Volunteers are trusted to do important things

12. Please provide any other comments.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

## Scoring Key

The answers to questions 4 and 8 also contain useful information not covered in the index below.

### Q1.

0-3 months = 0

3-6 months = 1

7-12 months = 2

13-23 months = 5

2-5 years = 8

>5 years = 10

Q2. One job = 0; 2 jobs = 5; 3 or more = 10

### Q3.

Total hours less than 2 = 0

3-5 hrs = 2

6-10 hrs = 5

11-20 or more hours = 7

21 or more hours = 10

### Q5.

0 skills listed = 0

1 Skill listed = 2

2 Skills listed = 4

3 skills listed = 6

4 skills listed = 8

5 skills listed = 10

### Q6.

No good things listed or "none" = 0

One good thing = 3

2 good things = 6

3 good things = 8

4 or more good things = 10

Q7. 3 or more improvements = 0; 2 improvements = 3; 1 improvement = 6; no improvements = 10

Q9. (a) = 10; (b) = 0; (c) = 5

**Q10.** (a) = 10; (b) = 0

**Q11.** Add total of points circled in all four items. Ranges from 0-20

Raw total Scores range from 0 to 100, with 100 being maximum satisfaction from the volunteer programme.