

American Studies Library Feedback Form

This form is devised to provide us with feedback or suggestions (positive or negative) that may assist us in improving our facility and service. Thank you for taking the time to complete it.

1. What is your overall opinion of the American studies library?
2. If there are any improvements you could suggest, what would they be?
3. Was there anything you required that we didn't provide? If yes, please expand on this.
4. Are there any books, magazines, journals or resources that you would like to see added to our library?

5. Do you find the arrangement of books in the library and the labels provided helpful for finding the books you need? If not, please indicate what you would change.

6. How would you evaluate our library staff in point of the following services?

Accommodation:

Knowledge and competency:

Efficiency and promptness:

Effectiveness:

Are there any other suggestions you would make to our library staff for serving you better?

7. In case you have any other comments, please write them here.