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External Stakeholder Consultation Questionnaire

Q1) Have you contacted, dealt or received a service from Tayside Contracts over the past three years?

1 Yes ☐ **2 No** ☐ (Go to Q5)

Q2) If Yes, please indicate the reason(s):

- **1 I applied for a job** ☐
- **2 School Meals** ☐
- **3 Social Care & Welfare Catering** ☐
- **4 Corporate & Hospitality Catering** ☐
- **5 School Cleaning Services** ☐
- **6 Other Cleaning Services** ☐
- **7 Sign Shop – Traffic, Vehicle and Street Signage** ☐
- **8 Transport Services** ☐
- **9 Training Services** ☐
- **10 Roads and Winter Maintenance** ☐
- **11 Traffic Control and Management** ☐
- **12 Road Safety – Marking and Lighting** ☐
- **13 Collace Quarry – Raw Materials and Recycling** ☐
- **14 To obtain information** ☐
- **15 To make a complaint** ☐
- **16 Other** (Please specify) ☐

Q3) How would you rate the level of service in relation to race, disability and gender equality?

- **1 Very Good** (Go to Q5) ☐
- **2 Good** (Go to Q5) ☐
- **3 Acceptable** (Go to Q5) ☐
- **4 Poor** ☐
- **5 Very Poor** ☐

Q4) **If you answered poor or very poor please explain why and indicate what we could have done better?**

Q5) **In your opinion does Tayside Contracts respect and meet the different needs of clients particularly disabled clients and clients from ethnic minority groups?**

1 Yes ☐ **2 No** ☐

Comments:

Q6) **In your opinion are there any jobs in Tayside Contracts that women or men should not do?**

1 Yes ☐ **2 No** ☐

Comments:

Q7) **In your opinion would gender prevent an individual from applying and being successful for a particular position within Tayside Contracts?**

1 Yes ☐ **2 No** ☐

Comments:

Q8) **In your opinion do we take account of language barriers fairly during our dealings with people / employees including during our recruitment and selection process?**

1 Yes ☐ **2 No** ☐

Comments:

Q9) **In your opinion do we take account of disabled people's / disabled employees needs including during our recruitment and selection process?**

1 Yes ☐ **2 No** ☐

Comments:

Q10) In your opinion are Tayside Contracts buildings accessible to disabled people?

1 Yes ☐ **2 No** ☐

Comments:

Q11) Are you aware of where to find out the full range of services Tayside Contracts provides?

1 Yes ☐ **2 No** ☐

Q12) Could we improve communication and access to information on the services we provide or about the organisations performance particularly for disabled people and ethnic minority groups?

1 Yes ☐ **2 No** ☐ (Go to Q14)

Q13) How/where would you like to receive/read information about Tayside Contracts services and performance?

1 Tayside Contracts' website ☐
2 Tayside Contracts' In-House Magazine - 'Target' ☐
3 Local Press (newspapers, radio) ☐
4 Other (please specify)

Q14) Do you have any other comments or suggestions?

Q15) Would you be interested in taking part in future equality consultation and involvement?

1 Yes ☐ **2 No** ☐

If yes please provide your contact details below:

Name:	
Organisation (If applicable)	
Address:	
Postcode:	
Telephone:	
Email:	
Preferred Method of Contact:	

Monitoring Section

In order to meet our duties we have a requirement to consult and involve employees, service users, trade unions and our other stakeholders in the development of our scheme. In order to monitor the effectiveness of our consultation strategy we would like to identify and gather evidence of who has responded.

The information you provide below will **remain confidential** and **stored securely**. We will not identify any specific individual in any of our published material.

About You		
Are you responding as?	**Please Tick**	**If you would like to, please give further details**
1 Tayside Contracts service user	☐	
2 A public sector organisation	☐	
3 A private sector organisation	☐	
4 A voluntary sector organisation	☐	
5 An organisation representing disabled people	☐	
6 An organisation representing other minority groups	☐	
7 Other	☐	

Equality and Diversity Monitoring Form

Section 1: Gender

What is your gender identity?					
Male (Including trans man)	☐	**Female** (Including trans woman)	☐	**Other Gender Identity** (e.g. androgyne person)	☐

Section 2: Disability

Do you consider yourself to have a disability?			
Yes	☐	**No**	☐

Section 3: Ethnic Origin

What is your ethnic origin? Please select one from A to E

A) WHITE			
Scottish	☐	English	☐
Irish	☐	Welsh	☐
Other White British background:	☐	Please specify	
Other White background:	☐	Please specify	

B) MIXED		
Any Mixed background:	☐	Please specify

C) ASIAN, ASIAN SCOTTISH, ASIAN ENGLISH, ASIAN WELSH OR OTHER ASIAN BRITISH			
Indian	☐	Pakistani	☐
Bangladeshi	☐	Chinese	☐
Other Asian background:	☐	Please specify	

D) BLACK, BLACK SCOTTISH, BLACK ENGLISH, BLACK WELSH OR OTHER BLACK BRITISH			
Caribbean	☐	African	☐
Other Black background:	☐	Please specify	

E) OTHER ETHNIC BACKGROUND		
Other Ethnic Background:	☐	Please specify

Thank you for taking the time to complete this questionnaire

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