

[MEDIA HOLDING STATEMENT]

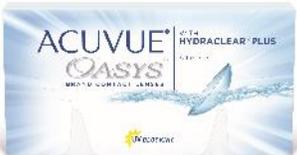
Voluntary Recall of Limited Number of ACUVUE® Brand Contact Lenses

24th October 2017, Malaysia

At Johnson & Johnson Vision, our top priority is patient safety and we hold ourselves to high standards for product quality and customer satisfaction. We are voluntarily recalling a limited number of ACUVUE® Brand Contact Lenses because they do not meet our quality standards. Importantly, there are **no significant health risks related to the products covered under this voluntary recall.** We have taken measures to help ensure these issues do not recur. We, as always, continue to stand by our products and the safety of the patients who use and rely on our lenses. The company has identified the root causes that led to the quality issues and has taken corrective measures to help ensure they do not recur.

The ACUVUE® products impacted and distributed in Malaysia is limited to 164 boxes, 0.02% of the total products sold since their release in the market. As of today, we have not received any consumer complaints, nor received any adverse incident cases associated with these affected product lots in Malaysia. We are working closely with Medical Device Authority and Eye Care Professionals and have informed all affected Optical Stores and **we had completed retrieval of affected products from the optical stores.** We continue to offer high standards for eye health and product quality in Malaysia.

The ACUVUE® products impacted is limited to these 3 lots:

	Brand Name	Affected lot numbers begin with these first 6 or 7 digits	
1	ACUVUE® OASYS®	L002NCS	
2	ACUVUE® OASYS® for Astigmatism	B00GW4Z	
3		B00HRMG	

Please Note: If your lot number is not mentioned in this list, you do not need to take action.

Lot numbers can be found on the back side of the outer box or on the printed (front) face foil of the blister package.

For additional information and an example, please see below.

Example for Illustrative Purposes Only: Lot number L002NCS

- **Outer Box:** Under the first barcode on left of the back face, the lot number is the first 7 numbers and/or letters written next to “LOT.”



- **Blister Package:** Please check the first 7 digits of the numbers written at the bottom next to “LOT” on the foil.



For those with affected products please contact ACUVUE® Support to learn more about how to return the product:

ACUVUE® Support: 1800-81-5750 | support@acuvue.com.my

Operating Hours: Monday to Friday, 8am to 5pm

Media Contact:

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