

Please enter the **Project ID** exactly as it appeared in your invitation to participate in this survey:

Please rate the Internal Audit Activity in the following areas. (A response is require in Sections 1-6)

EVALUATION CRITERIA

Section 1: Relationships with Management

	-----Select ONE-----				
	Excellent	Good	Fair	Poor	N/A
1. Internal audit as a valued member of the management team.					
2. Organizational placement of the internal audit activity to ensure its independence and ability to fulfill its responsibilities.					
3. Auditors have free and unrestricted access to records, information, locations, and employees during the performance of their engagements.					
4. The internal audit activity promotes a customer orientation by providing quality work.					

Section 2: Audit Staff

	-----Select ONE-----				
	Excellent	Good	Fair	Poor	N/A
5. Objectivity of the internal auditors.					
6. Professionalism of auditors.					
7. Knowledge of your industry/organization/processes/success factors.					
8. Quality of relationship and rapport between auditors and your department.					

Section 3: Scope of Audit Work

	-----Select ONE-----				
	Excellent	Good	Fair	Poor	N/A
9. Selection of important areas or topics for audit.					
10. Pre-audit notification to you of audit purpose and scope.					
11. Inclusion of your suggestions for areas or topics to audit.					

Section 4: Audit Process and Report

	-----Select ONE-----				
	Excellent	Good	Fair	Poor	N/A
12. Feedback to you on emerging issues during audits.					
13. Duration of the audit.					
14. Timeliness of the audit report.					
15. Accuracy of the audit findings.					
16. Clarity of the audit report.					
17. Usefulness of the audit in improving business process and controls.					
18. Internal audit follow-up on corrective action.					

**Section 5:
Management of the Internal Audit Activity**

-----Select ONE-----				
Excellent	Good	Fair	Poor	N/A

19. Your understanding of the internal audit activity's purpose.

20. Effectiveness of internal audit management.

21. Quality of staff development for subsequent transfer to/from other departments.

Section 6: Value Added

-----Select ONE-----				
Excellent	Good	Fair	Poor	N/A

22. Assistance to management in risk assessment.

23. Partnership with management on control issues.

24. Degree of impact on corporate governance.

Section 7: Open-ended Questions (if you need additional space, please write on a separate sheet):

25. Was there anything about the audit assurance and consulting services that you especially liked?

26. Was there anything about the internal audit activity's services that you especially disliked?

27. Specifically, how might the internal audit activity better add value to the Company?

28. Additional Comments:

29. Please identify your company name:						
30. Please identify your group number:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
31. Please enter the date you are submitting this survey (MM/DD/YYYY):		/		/		

Thank you,
The Institute of Internal Auditors / Quality

Please either mail, fax or e-mail this Survey to:

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