







## Kindergarten Parent Satisfaction Survey – 2014

**Kindergarten:** \_\_\_\_\_

**Group/Program:** \_\_\_\_\_

Please tick your level of satisfaction for each area	Very satisfied 	Satisfied	Neutral	Dissatisfied	Very dissatisfied 	Not applicable
<b>Educational Program</b>						
The educational program provided for my child is stimulating, engaging and enhances the children's learning and development						
I believe that the program takes my child's interests and past experiences into account						
Information about the educational program is available and on display						
<b>Children's Health and Safety</b>						
I believe that the kindergarten supports my child's health needs						
I believe that the kindergarten provides a safe environment for my child						
The kindergarten program includes opportunities for active play						
Appropriate methods of behaviour management are implemented at the kindergarten						
<b>Kindergarten environment</b>						
The kindergarten environment is kept in a clean and tidy manner						
The equipment and resources provided are appropriate and well organised to optimise learning						
The outdoor play environment is safe and inviting						
The outdoor play environment provides opportunities for learning						



	Very satisfied 	Satisfied	Neutral	Dissatisfied	Very dissatisfied 	Not applicable
<b>Staffing</b>						
The staff provide a safe and predictable environment where my child feels comfortable						
Educators are knowledgeable about the program and the educational value of activities						
I believe my child is treated with dignity at all times						
<b>Collaborative partnerships with families and communities</b>						
Our family is treated in a respectful manner at the kindergarten						
The early childhood teacher makes time to talk to me about my child's progress and development						
<b>Leadership and service management</b>						
I have been given the opportunity to access the services policies and procedures						
I understood the enrolment process – we received all the information we needed with regard to enrolment and fees						
The kindergarten had an orientation process suitable for our family						
The staff at the HDKA office were helpful and provided me with timely answers to my questions.						



What were the best things about the kindergarten service?
What were the least valuable things about the kindergarten service?
What could be changed to improve the kindergarten service?
What feedback would you like to give regarding kindergarten hours and models of service delivery?

PTO



Other Comments \_\_\_\_\_

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**Please place the completed survey in the envelope provided and return to either the box provided at your child's kindergarten or mail to HDKA (in the reply paid envelope provided) by Friday June 27**

**Completing this survey will assist HDKA and your kindergarten service with planning for future service delivery.**

**Should you wish us to follow up on your comments please add your name and contact number.**

**OPTIONAL**

\_\_\_\_\_  
**Name**

\_\_\_\_\_  
**Contact number**