



### PATIENT COMPLAINT AND GRIEVANCE FORM (PCGF)

Patient Name: \_\_\_\_\_

Clinic Location: Columbus Consolidated Government Health and Wellness Center

Preferred Contact Telephone #: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date of incident: \_\_\_\_\_

Please describe the complaint and grievance, including dates, times, complete names of others involved, etc.:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Resolution sought: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Patient Signature: \_\_\_\_\_

CareATC Internal Use Only:

Date Received: \_\_\_\_\_ Received Via:  Email  In Person

Corporate Complaint Form Completed / Date: \_\_\_\_\_

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Staff Employee Signature: \_\_\_\_\_

**Please leave this form at the HWC or send via email to the CareATC Clinic Manager, Attention: Sheria Sells at [ssells@careatc.com](mailto:ssells@careatc.com)**