



Dear Parent(s)

Below are the collated results from the questionnaire we issued in June 2017. Your responses were very encouraging, much appreciated and have helped us to plan and improve our service. We will continue to build on our partnership with parents and hope that you will see below, we have already implemented some of the suggestions made. Should you wish to discuss any aspect of these results further, do not hesitate to contact myself or a member of the Nursery Team. We are always happy to talk with you.

Alison Brien
Head Teacher

SECTION 1- CARE & SUPPORT

	Strongly Agree	Agree	Disagree	Strongly Disagree
My child is happy at nursery	15	3		
My child enjoys the activities at Nursery	16	2		
I am happy with the quality of care my child receives.	16	2		
Children are consulted about their likes, dislikes.	13	5		
I have opportunity to give ideas about improving our service e.g. Take away sacks/ curriculum evening questionnaires	6	12	1(not sure)	
My child is supported to fully meet their potential	14	4		
Children's interests are taken into Account when planning topics	14	4		
There are a wide range of activities available to meet pupil needs	14	4	1(not sure)	
My child is encouraged to be healthy	13	5	1(not sure)	
I was given information about settling my child in Nursery	13	5		

	Strongly Agree	Agree	Disagree	Strongly Disagree
I receive regular communication from nursery about events	13	5		
I feel happy approaching staff for help and support	17	1		

I feel comfortable approaching staff to talk about my child's needs	17	1		
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SECTION 2- ENVIRONMENT

	Strongly Agree	Agree	Disagree	Strongly Disagree
The nursery is kept clean, bright and in good order	14	4		
The nursery is a safe place for children to attend	15	3		
The setting is stimulating for children	13	5		
The Nursery is well equipped	14	4		
Parent notice boards and displays are informative	13	5		

SECTION 3- STAFFING

	Strongly Agree	Agree	Disagree	Strongly Disagree
Staff treat children well	17	1		
Parents opinions and suggestions are valued	12	6		
Staff keep me well informed of my child's progress	12	6		
Staff are approachable and would make time to listen to any concerns I may have	15	3		
Staff make an effort to explain what happens in the nursery	12	6		
I know if my child is struggling they are being helped appropriately	12	6		
I am confident that staff will do their best to protect children from harm	15	3		
The staff are happy and work well together	14	4		



What are we Doing Well?



- Forest Kindergarten was a great experience & great to see the children learning outdoor through means able to take risks and build confidence & self esteem.
- The Forsert Kindergarten Nursery is a great experience for my child.
- Forest Nursery is great!

- New Improved cloakroom area.
- When my son was having trouble with sounds they gave him lots of support when he started Speech Therapy.
- The tooth brushing programme is great.
- Extremely helpful in helping & listening that bit extra to concerns with my 4 year olds behaviour.
- 5 stars for everything in the Nursery activities, communication couldn't ask for more.
- Brining my children out of their shell & making them happy in Nursery.
- New Doors at Nursery .No strangers can get in.
- The activities offered and organised. My son loved dressing up and meeting Pirate Pete. He enjoyed all the new words he learned (Wordaware).
- Topic on Super Hero's - a great way to engage children
- The staff are really caring and supportive of my daughter.
- The Nursery is a very nice learning environment it's big & bright and the staff keep it decorated in keeping with the seasons.
- My daughter settled into the Nursery very well thanks to the intuitive staff.
- The staff are good at their jobs, they evidently love kids and are very creative in coming up with ways in which to engage the children.
- I really like Nursery learning at home through the activity sacks. My daughter loves these and has learned a lot from them.
- My Childs love of books has been encouraged.
- My child absolutely loves the Nursery. He is supported and feels listened to. The children's views and ideas are always taken board.
- Lots on offer for the children. I feel my child is 100% safe.
- Fantastic Staff. They not only love the children but they love their job.
- The care and support given to the children is fantastic.
- Fantastic opportunities and resources available.
- Own outdoor space.
- Own Entrance & exit.
- Gave my child confidence and encouragement.

- Everything the teachers do for the children is overwhelming, they don't just help with their development and well being but they help the families as well.
- The Mini Professors visit.
- Involving children in deciding topics.
- Including the theme/topic in all aspects to compound learning.
- Availability of activities & toys for the children.
- Very welcoming to other children & family members in Nursery.
- Moving with times and involvement with the school.
- Improving the outdoor space.
- Curricular themes/classroom activities are all very well planned and positively delivered.
- Parent engagement, involvement and communication.
- Settling in process well organised and painless for child and parent.
- Mini Professors sessions the children were very enthusiastic about this.
- Thank you to all the staff for all the hard work and effort put in.

 Parent Suggestions	Actions/Responses 
<ul style="list-style-type: none"> • Bigger cloakroom area would be great. Still feel cramped at the change area • More walks outside. • For much more of the Nursery Kindergarten • Perhaps a bit more structured learning of the alphabet and phonics. • Communication to be improved so we have more time to prepare for things going on in Nursery • Maybe a Christmas show. Really happy with the Nursery no complaints at all He loves it. 	<p>Cloakrooms have been improved; new shoe boxes, hooks and trolleys removed.</p> <p>Outdoor learning is a focus this year. More Forest Kindergarten and walks are planned! Watch this space!</p> <p>At this stage of learning, the children focus on lots of phonological awareness activities which are crucial building blocks for phonics and reading. Children who are able to progress will be given opportunities through play.</p> <p>There is a new monthly diary in the sign area. Our Nursery Twitter page will provide more information and communication especially around what the children are doing in Nursery. Email is also planned</p>

- A few more stay n play sessions or maybe increase the time as I felt it wasn't long enough.
- Suggestions to parents Re- where we can support the learning at home.
- To do personal development portfolios for individual child
- A different system/style for welcoming children into Nursery.
- School office to take money for Nursery funds.
- Deep clean more often.
- Would be great if events could be rotated throughout the week to help working parent attend
- Better quality book for the children to take home.
- Use first names to make it warmer and nurturing

Staff will be extending Stay and Play and offering these on a regular basis. Sign up soon after Oct Week. Also, parent welcome anytime to help in Nursery, read stories, play

We put parent prompts on display on planning wall at each block. There is a Nursery Rhyme of the Month, Wordaware word. Parents can take advantage of our take waya curricular sack and Bear Bags to support learning at hiome. Any other suggestions very welcome.

Each child has a Learning Profile (blue folder) in playroom which parents can look through anytime with key worker.

Children and families are welcomed once we have been given names from Early Years. Settling in process varies for individual child.

Most families pay termly which means this is not too much for staff. Office in school are unable to help with this.

Cleaning - passed this on to EDC Facilities team

We will aim to do this where possible, The days chosen tend to be those on which the majority of children attend.

Revamped the lending library and staff are looking at whole book stock and ordering new resources

Staff liked this idea and now are using first names with children.

In order to help you identify staff, students and regular helpers. We have placed a poster on the playroom door which has the photo, name and job title of each person working in the Nursery.

All staff and people working in the nursery wear EDC identification badges.

Many thanks for taking the time to read this through.

Your feedback is important to us all.

