MEDICA®

Mayo Medical Plan Fact Sheet

Overview

Beginning January 1, 2019, Medica will administer medical benefits for Mayo Clinic employees through Medica Health Plan Solutions, a division of Medica. Mayo Clinic employees enroll in the "Mayo Medical Plan," which has a tiered network as outlined below.

To verify network providers for Mayo Medical Plan, visit Medica.com/MayoMedicalPlan (under "My Care Network").

Sample Member ID Cards

Minnesota/Wisconsin:

Mayo Medical Plan
MAYO CLINIC
Payer ID: 71890
ID: 1234567891 Group #: A0021
Name:
John A0021/ACOMMNSE03/
Jane Samplemember
Joe Samplemember
Julie Samplemember
Jake Samplemember
Joshua Samplemember
Care Type: Mayo Medical Plan
Benefit Plan: [Care Type Text From data]
SVC Type: MEDICAL
Administered by MEDICA.
Rx BIN: 610593
Rx PCN: SXC
Rx GROUP: MAYORX
MAYO CLINIC PHARMACY BENEFITS
Members: Medica.com/MemberSite
Claims: Medica, PO Box 211435, Eagan, MN 55121
Chiropractic Claims: Magellan Healthcare, 7805 Hudson Rd, Ste 190, Woodbury, MN 55125. EDI# 41150
Customer Service: 1-866-839-4015
TTY Users: 711
Pharmacy Contact: 1-844-284-0148
Provider Service: 1-800-458-5512 or Medica.com/Providers
AirMed: 1-833-878-9765 or 1-507-242-4477
NurseLine: 1-800-226-1144
First Health Network
Magellan HEALTHCARE
Utilization Management: Prior authorization is required for certain services. Possession of this card or obtaining prior authorization does not guarantee coverage or payment of the services or procedures reviewed. If there are benefit questions, visit Medica.com or call Customer Service or Provider Service.
Medica includes Medica Health Plan Solutions

Arizona:

Mayo Medical Plan
MAYO CLINIC
AZ Payer ID: 53589 AZ Group ID: MAY001
Payer ID: 71890
ID: 1234567891 Group #: A0021
Name:
John A0021/ACOMMNSE01/ 123456789100
Jane Samplemember 123456789101
Joe Samplemember 123456789102
Julie Samplemember 123456789103
Jake Samplemember 123456789104
Joshua Samplemember 123456789105
Care Type: Mayo Medical Plan
Benefit Plan: [Care Type Text From data]
SVC Type: MEDICAL
Administered by MEDICA.
Rx BIN: 610593
Rx PCN: SXC
Rx GROUP: MAYORX
MAYO CLINIC PHARMACY BENEFITS
Members: Medica.com/MemberSite
Claims: Medica, PO Box 211435, Eagan, MN 55121
BCBSAZ contracted Providers/Facilities within the state of AZ should transmit electronic claims directly to BCBSAZ using EDI# 53589
Customer Service: 1-866-839-4015
TTY Users: 711
Pharmacy Contact: 1-844-284-0148
Provider Service: 1-800-458-5512 or Medica.com/Providers
AirMed: 1-833-878-9765 or 1-507-242-4477
NurseLine: 1-800-226-1144
Outside of AZ: First Health Network
BlueCross BlueShield of Arizona
All claims for contracted facilities within the State of Arizona must be submitted to BCBSAZ.
Arizona network provided by Blue Cross® Blue Shield® of Arizona (BCBSAZ). BCBSAZ provides network access only and provides no administrative or claims payment services and does not assume any financial risk or obligation with respect to claims. No network access is available from Blue Cross and Blue Shield plans outside of Arizona.
Utilization Management: Prior authorization is required for certain services. Possession of this card or obtaining prior authorization does not guarantee coverage or payment of the services or procedures reviewed. If there are benefit questions, visit Medica.com or call Customer Service or Provider Service.
Medica includes Medica Health Plan Solutions

Florida:

Mayo Medical Plan
MAYO CLINIC
Payer ID: 88090
ID: 1234567891 Group #: A0021
Name:
John A0021/ACOMMNSE06/
Jane Samplemember
Joe Samplemember
Julie Samplemember
Jake Samplemember
Joshua Samplemember
Care Type: Mayo Medical Plan
Benefit Plan: [Care Type Text From data]
SVC Type: MEDICAL
Administered by MEDICA.
Rx BIN: 610593
Rx PCN: SXC
Rx GROUP: MAYORX
MAYO CLINIC PHARMACY BENEFITS
Members: Medica.com/MemberSite
Claims: Zelis/Medica PMB 404, 15560 N Frank Lloyd Wright Blvd, Scottsdale, AZ 85260
Customer Service: 1-866-839-4015
TTY Users: 711
Pharmacy Contact: 1-844-284-0148
Provider Service: 1-800-458-5512 or Medica.com/Providers
AirMed: 1-833-878-9765 or 1-507-242-4477
NurseLine: 1-800-226-1144
PHCS
Custom Network Access in FL
Utilization Management: Prior authorization is required for certain services. Possession of this card or obtaining prior authorization does not guarantee coverage or payment of the services or procedures reviewed. If there are benefit questions, visit Medica.com or call Customer Service or Provider Service.
Medica includes Medica Health Plan Solutions

Other States:

Network

- **Minnesota/Wisconsin**:
  - Tier 1 (In-network): Mayo Medical Plan Network
  - Tier 2 (Expanded in-network): Mayo Medical Plan Network; First Health Network
  - Tier 3 (Out-of-network): MultiPlan
- **Arizona:**
  - Tier 1 (In-network): Mayo Medical Plan Network; Blue Cross Blue Shield of Arizona (except for certain specialty services)
  - Tier 2 (Expanded in-network): Mayo Medical Plan Network; First Health Network (outside Arizona)
  - Tier 3 (Out-of-network): MultiPlan
- **Florida:**
  - Tier 1 (In-network): Mayo Medical Plan Network; PHCS Florida Network
  - Tier 2 (Expanded in-network): Mayo Medical Plan Network; PHCS Florida Network; Zelis/PHX Networks (outside Florida)
  - Tier 3 (Out-of-network): Zelis/PHX Networks
- **All Other States:**
  - Tier 1 (In-network): Mayo Medical Plan Network; First Health Network
  - Tier 2 (Expanded in-network): Mayo Medical Plan Network
  - Tier 3 (Out-of-network): MultiPlan

Benefits

- Pharmacy: Prescription drug benefits administered by Mayo Clinic Pharmacy Benefit Solutions
- Medica NurseLine: Access to a nurse by phone available 24 hours a day, seven days a week
- AirMed: Air ambulance available when travelling more than 150 miles from home, providing transportation to a Mayo Clinic facility at no cost when approved by the plan
- Transplant: Call Medica's Provider Service Center toll-free at 1-800-458-5512 for details

Claim Submission

Claims should be submitted as indicated on the back of the member ID cards, since it depends on the location. Payer IDs also vary. The following table summarizes this information.

Employee residence	Payer ID	Claims address
Minnesota/Wisconsin	71890	Medica PO Box 211435 Eagan, MN 55121
Arizona	53589 (BCBSAZ); 71890 (Medica)	Medica PO Box 211435 Eagan, MN 55121 *(BCBSAZ providers in AZ submit to EDI #53589)*
Florida	88090 (PHX)	Zelis/Medica PMB 404 15560 N. Frank Lloyd Wright Blvd. Scottsdale, AZ 85260
Other states	71890	Medica PO Box 211435 Eagan, MN 55121

Questions?

Visit Medica's provider portal: Medica.com/providers

Or call Medica's Provider Service Center, toll-free: 1-800-458-5512

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