MATCH SATISFACTION SURVEY-VOLUNTEER

Name: _____ Date: _____

We want to know what you think of our agency, how well we have supported you in your match throughout the past several months, and share some opportunities that are available. Please answer the following questions by circling the number that corresponds to your level of agreement. Feel free to include any other comments you may have. Thank you for your participation and quick reply.

	Strongly Disagree				Strongly Agree
I've found agency staff to be friendly and courteous.	1	2	3	4	5
I feel staff were there to support me and the relationship with my Little.	1	2	3	4	5
If I contacted the agency with a problem or question, I would get prompt service.	1	2	3	4	5
I would encourage my friends to become involved with the agency.	1	2	3	4	5
Up to this point, I've had a fun and rewarding experience.	1	2	3	4	5

(New Volunteer Opportunities)
I would like to volunteer in some other capacity to help the agency (activity planning for matches, administrative projects, special events, volunteer training/support, recruiting, fund raising, speakers bureau, leadership, other). Indicate areas of interest.

I would like to help build our program support base by inviting friends, relatives, business and community contacts to learn more about Match Force Mentoring.

Yes ____ Not at this time _____

Is there anything else you'd like to tell us?