STUDENT FEEDBACK FORM

Kindly fill this evaluation form as it will facilitate us in providing better service to you. We ensure complete confidentiality of the feedback given by you.

Brand: _____ Centre Name: _____ Course Name: _____

Please put a tick mark on the option selected by you.
Kindly evaluate for the period between today and the last quality feedback form filled by you.

1.0 **STUDENT FEE RELATED**

1.1 Whether receipts issued are generated through the Aptech portal
a. Yes b. No

1.2 If receipt is generated through Aptech portal then whether it carries the Aptech hologram
a. Yes b. No

1.3 After payment of fees receipts are issued
a. Immediately b. within 10 days c. in 10 to 20 days d. Not issued at all

1.4 In case of fee payments made by cheque, whether cheques are drawn in favour of Avalon Aviation Academy?
a. Yes b. No

1.5 Whether an invoice has been issued
a. Yes b. No

1.6 Whether you have signed one copy of the invoice and returned to the centre
a. Yes b. No

2.0 **CENTER STAFF**

2.1 Administration Staff
a. Excellent b. Good c. Average d. Poor

2.2 Centre Manager / Head
a. Excellent b. Good c. Average d. Poor

2.3 Counselor
a. Excellent b. Good c. Average d. Poor

2.4 Faculty
a. Excellent b. Good c. Average d. Poor

2.5 Receptionist
a. Excellent b. Good c. Average d. Poor

3.0 **FACILITIES**

3.1 Did your class ever get cancelled due to power failure?
a. Never b. Sometimes c. Very often d. Always

3.2 Is the Air-conditioning effective in the center?
a. Excellent b. Good c. Average d. Poor

3.3 Your satisfaction with centre cleanliness and arrangement of classrooms?
a. Excellent b. Good c. Average d. Poor

3.4 Your satisfaction with functioning of Training Equipments (Computers, Projectors etc)?
a . Excellent b. Good c. Average d. Poor

3.5 Your satisfaction with networking requirements being met (Internet, etc)?
a. Excellent b. Good c. Average d. Poor

3.6 Does the Classroom meets the laid down requisite for Training Rooms (Computer, Multimedia Kit, Whiteboard Markers, LCD Projector etc)?
a. Yes b. No

3.7 Were the books for every topic given to you on time?
a. Never b. Sometimes c. Very often d. Always

3.8 Your satisfaction with the washrooms/toilets and reception/front office area
a. Excellent b. Good c. Average d. Poor

3.9 Your satisfaction with the drinking Water Facility?
a. Excellent b. Good c. Average d. Poor

4.0 **THEORY SESSIONS**

4.1 Do theory classes always start on time and are they conducted for the full duration?
a. Always b. Mostly c. Sometimes d. Never

4.2 Are the topics covered as per the timetable?
a. Always b. Mostly c. Sometimes d. Never

4.3 Communication skills and ability of the faculty to teach concepts and clear doubts is
a. Excellent b. Good c. Average d. Poor

4.4 Your understanding of the topics covered till now is
a. Excellent b. Good c. Average d. Poor

4.5 Did the faculty / lab in charge, change during your course?
a. Always b. Mostly c. Sometimes d. Never

5.0 COURSE MATERIAL

5.1 How is the coverage of the topics in the books given to you?
a. Excellent b. Good c. Average d. Poor

5.2 Relevance and adequacy of examples to the topic being taught
a. Excellent b. Good c. Average d. Poor

5.3 Technical correctness of the books?
a. Excellent b. Good c. Average d. Poor

5.4 Quality of printing and binding of the book
a. Excellent b. Good c. Average d. Poor

6.0 TESTS & EVALUATION

6.1 Have the Internal Tests / Examinations been conducted as per schedule?
a. Always b. Mostly c. Sometimes d. Never

6.2 Were you able to complete Internal Tests / Examinations within the time frame?
a. Always b. Mostly c. Sometimes d. Never

7.0 FEEDBACK ON CENTRE MANAGEMENT

7.1 Is the feedback taken from you at least once a month?
a. Always b. Mostly c. Sometimes d. Never

7.2 Did the Centre Manager / Center Academic Head visit your batch for the opening session?
a. Always b. Mostly c. Sometimes d. Never

7.3 Are problems specified by you discussed and addressed?
a. Always b. Mostly c. Sometimes d. Never

Please use the following space to provide any other feedback about the course / centre etc. that you would like to give