

# Client Feedback Form



Our goal is to provide clients with the best possible services and experience. We appreciate your visit today and would love it if you could take a minute to give us honest feedback. Thank you!

**Your esthetician today was:** \_\_\_\_\_

**Services performed:** \_\_\_\_\_

Would you recommend our spa to your friends?	Yes	No
Would you recommend the esthetician who worked on you today?	Yes	No
Would you come back to this spa in future?	Yes	No
The treatment room was clean, private, and relaxing	Yes	No
The overall atmosphere of the spa was professional and relaxing	Yes	No
Your esthetician was friendly, knowledgeable, and professional	Yes	No
Your appointment started and finished on time	Yes	No
Your payment was processed in a timely manner	Yes	No
Your treatment was good value for the cost	Yes	No
Were your expectations for today's visit met?	Yes	No
Do you feel your needs and concerns were addressed?	Yes	No

How did you first hear about our spa? \_\_\_\_\_

On a scale of 1 to 5, with 5 being the best, how was your overall experience with us today?

1      2      3      4      5

What did you like best about the treatment you had today?

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Was there anything we could have done better/do differently for you next visit?

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Do you have any questions that were not addressed? (If yes, please note):

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Any other comments:

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