

## MISSION STATEMENT

The mission of Lifeline Australia is placing services that support living and well being within reach of everyone.

Lifeline South East (SA) Inc. accepts this Mission statement and seeks to accomplish its principles and directions by:

- providing and staffing a 24 hour telephone counselling service with counsellors trained by Lifeline
- helping through telephone counselling, any who are in need or seeking assistance in overcoming personal crises.
- where necessary, to refer those seeking help to appropriate authorities, organisations or specialist services
- liaising and cooperating with appropriate social, medical, legal, police or other bodies as required to be of assistance to those in need.

### **The purpose, vision and values of Lifeline South East (SA) Inc.**

Lifeline South East (SA) Inc. will continue to function as a community based organisation providing a range of services that reflect and support the following statements.

- **Purpose** – to support and empower people to live more meaningful lives by delivering inclusive and innovative services that are characterised by compassion and social justice.
- **Vision** – an active Community Lifeline Centre where people can give and receive care and support.
- **Values** – the values underpinning our work include: integrity, compassion, respect, vitality, resourcefulness, professionalism and perseverance.
- **Values focus** – respect for the innate worth, dignity, resilience and uniqueness of callers, clients, volunteers and staff and commitment to the power of community capacity building.

LIFELINE SOUTH EAST (SA) INCORPORATED  
is a Registered Charity No: 657 with the  
South Australian Department of Treasury

