

PLEASE make sure to share this information with ANYONE responsible for receiving Anywhere Cart shipments.

Visual Damage

1. If any box(es) or item(s) are visibly damaged, refuse individual item, but receive remainder of shipment.

You have 5 days from the date of delivery to notify us of any concealed damage.

Concealed Damage

1. If box(es) have potential damage including ANY small scuffs or holes, Note on the delivery receipt prior to signing the bill of lading.
2. After signing for the shipment, unpack and inspect your shipment thoroughly ASAP (no later than 5 days after receipt).
3. Take pictures and document any damage.
4. Visit our support page and create a help ticket by submitting the necessary information at www.anywheremap.com/support/

Because of recent policy changes from the National Motor Freight Traffic Association, **you have five (5) business days** to provide notification of concealed damages to the carrier of record. Failure to provide this timely notification will result in the inability to file a freight claim.

Thank you for helping us ensure your Anywhere Carts are delivered damage-free!