



SANY AMERICA

RETURN GOODS PRE-AUTHORIZATION FORM

Please note that in order to return goods, an RGA number from Sany is required.

Please complete and return this form to:

RGA# _____

Sany America, Inc
29 Word Street
Fairburn, GA 30213
Attn: Parts

ITEMS BEING RETURNED:

Qty	Part Number	Description (Please include component Serial Number if applicable)

Customer Name: _____ Contact: _____

Address: _____

Daytime phone number: _____ Warranty Claim #: _____

Machine Information: _____, _____, _____
(model #) (Serial #) (Hours)

Reason for Return: Please check one

- ☐ I ordered the wrong item
- ☐ Product is not compatible with my existing system.
- ☐ Product was clearly damaged during shipment.
- ☐ Product is defective.
- ☐ I no longer need the item
- ☐ I have placed a new order for product and I want a credit for return.

RETURN TERMS & CONDITIONS:

All returns must be made within 30 days and authorized with a completed RETURN GOODS AUTHORIZATION (RGA) form.

Return merchandise must be in the original packaging and in resalable condition.

Please note credits cannot be issued for merchandise damaged or not delivered to our facility.

We recommend shipping your return products via a tracking courier such as UPS, Fed-Ex or US Certified Mail with insurance to ensure full credit.

We cannot reimburse shipping charges for any return.

All returns are subject to a 25% restocking fee. Special orders of merchandise cannot be cancelled or returned