



Name	John Blacklaws
Date	11.07.17

Feedback questionnaire

Please spend five minutes completing our feedback document. Your results are valuable as we continually strive to refine the coaching processes being applied for supporting our clients' careers and achieving their goals.

PART ONE Please **highlight** your answers and scores on this

Was the pace **too slow?** / **about right?** / **too fast?**

Did we cover the topics that were important to you? **Yes** / **No**

Did you think that we spent sufficient time on those topics that mattered most? **Yes** / **No**

PART TWO Please score the following (10 = high; 0 = low)

	Low	High
1. Ability of coach to understand the critical business issues that were important to you	1 2 3 4 5 6 7 8	9 10
2. Ability of coach to understand the critical personal issues that were important to you	1 2 3 4 5 6 7 8	9 10
3. Effectiveness of the coach to encourage you to think and act in new ways	1 2 3 4 5 6 7 8	9 10
4. Ability of coach to challenge you at appropriate moments during your sessions	1 2 3 4 5 6 7 8	9 10
5. Ability of the coach/facilitator to motivate you into action during each session	1 2 3 4 5 6 7 8	9 10
6. How supported did you feel?	1 2 3 4 5 6 7 8	9 10
7. Was there the right degree of structure?	1 2 3 4 5 6 7 8	9 10
8. Value of the bespoke session notes?	1 2 3 4 5 6 7 8	9 10
9. Do you consider enough time was spent on the important issues and exploring practical solutions?	1 2 3 4 5 6 7 8	9 10
10. Overall quality of service from OvationXL	1 2 3 4 5 6 7 8	9 10
11. Probability of using OvationXL again or recommending OvationXL	1 2 3 4 5 6 7 8	9 10