



## Catering Customer Questionnaire

Our vision is to provide value for money, quality healthy food served in a friendly efficient manner, in clean and pleasant surroundings

To help us maintain and improve our service to customers please take a few moments to complete the questionnaire

### Q1 Date of Visit

### Q2 Time

### Q3 How did you find out about us?

### Q4 Please tick one

Very Satisfied      Satisfied      Not Satisfied      Very Dissatisfied

Quality of food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of drink	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Presentation of food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Menu selection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of table	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Atmosphere/Comfort	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Q5 Which facility did you attend:

<i>Clocktower Tearoom Sewerby</i>	<input type="checkbox"/>	<i>The Spa Bridlington</i>	<input type="checkbox"/>
<i>Bridlington Leisure World</i>	<input type="checkbox"/>	<i>Beverley Leisure Complex</i>	<input type="checkbox"/>
<i>Haltemprice Leisure Centre</i>	<input type="checkbox"/>	<i>Pavilion Leisure Centre</i>	<input type="checkbox"/>
<i>Hornsea Leisure Centre</i>	<input type="checkbox"/>	<i>County Hall</i>	<input type="checkbox"/>
<i>Goole Leisure Centre</i>	<input type="checkbox"/>	<i>The Champney Coffee Lounge</i>	<input type="checkbox"/>

**Q6 How can we improve our service to you?**

**Q7 Do you combine your leisure activity with visiting the cafe or do you only visit the cafe?**

Leisure and cafe

☐

Cafe only

☐

If you would like to make any further comments please obtain a feedback form from a member of staff

**TO ENTER OUR PRIZE DRAW  
PLEASE COMPLETE THE DETAILS BELOW:**

**Q8 Name**

**Q9 Address**

**Q10 Telephone Number**

**Q11 Email Address**

***Thank you for completing this questionnaire.***

East Riding of Yorkshire Council will, on request, provide this document in braille or **large print**.

If English is not your first language and you would like a translation of this document, please telephone **(01482) 393939**



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