

Complaint Form

Account type

Savings ☐ Current ☐ Credit card ☐ Loan ☐ Demat ☐

Account details

[illegible]

DP ID	I	N					
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(for demat account holders)

	FIRST NAME	MIDDLE NAME	LAST NAME
Customer's name			

[illegible][illegible][illegible]

PIN CODE					

[illegible][illegible]

E-mail	
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SR no.:

Detailed description of problem

CUSTOMER'S SIGNATURE

Date

D	D	M	M	Y	Y	Y	Y
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Please send this form, completely filled and signed, to Mr. Shiva Kumar Tadikonda, Nodal Officer, ICICI Bank Ltd., ICICI Bank Towers, Bandra-Kurla Complex, Bandra (East), Mumbai 400051. You will receive a response soon. Alternately you could also approach any of our customer service channels for lodging a complaint.

In case you are not satisfied with our resolution or if you do not receive a response within 30 days of approaching the Bank, you may contact the Banking Ombudsman. The details of the Banking Ombudsman Scheme 2006 and the addresses of the Banking Ombudsman offices are available in the Complaints/Compliments section of our website or at any of our branches.