

TRAINING NEEDS ANALYSIS QUESTIONNAIRE

Section A: Training Needs Analysis Process

1. Does a process for identifying **future** training and professional development needs **exist** within your department? Please ✓

Yes

No

If no go directly to question 8...

2. Which of the following statements **best** describes how your future training and professional development needs are **assessed**?

NOTE: If the process involves a combination of the options given below then please ✓ all that apply)

- Individually, by myself
- By my line manager
- By the Human Resources department
- Other (Please Specify)
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-

3. How far into the future does this assessment **plan for**? Please ✓

- 6 months
- 12 months
- 18 months
- 24 months
- None of the above (please specify)
-
-

Section A: Training Needs Analysis Process..... Continued

- 4 **How often** are your identified training needs reviewed in the period from **one assessment** to the **next**? Please ✓

Not at all

Monthly

Every six months

Annually

Other (please specify)

5. Is this process **documented** or **recorded** in any way? Please ✓

Yes

No

6. On a scale of 1 to 5 (**1 being the worst and 5 being the best.**) within your organisation how **confident** are you that the existing process will meet your **future** training/professional development needs and aspirations? Please ✓

1 Not at all confident

2 Not confident in most regards

3 Moderately confident

4 Confident in most regards

5 Completely confident

7. If you answered 1, 2 or 3 for question 6 please give a brief explanation of why you believe this to be so. **If not go directly to question 8...**
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Section B: Training Needs Effectiveness

- 8.** On a scale of 1 to 5 (**1 being the least effective and 5 being the most effective**) how would you rate the **effectiveness** of the **process** used to identify your training and professional development needs? Please ✓

- | | | |
|---|-----------------------------|--------------------------|
| 1 | Completely ineffective | <input type="checkbox"/> |
| 2 | Ineffective in most regards | <input type="checkbox"/> |
| 3 | Moderately effective | <input type="checkbox"/> |
| 4 | Effective in most regards | <input type="checkbox"/> |
| 5 | Completely effective | <input type="checkbox"/> |

- 9.** If you answered 1, 2 or 3 for question 8 please give a brief explanation of why you believe this to be so. **If not go directly to question 10...**

- 10.** Thinking back over the last 12 - 18 months, how well during that time on a scale of 1 to 4 (**1 being not at all and 4 being completely**) do you feel your **identified** training and professional development needs **were actually met**? Please ✓

- | | | |
|---|-------------------------|--------------------------|
| 1 | Not met at all | <input type="checkbox"/> |
| 2 | Not met in most regards | <input type="checkbox"/> |
| 3 | Met in most regards | <input type="checkbox"/> |
| 4 | Met completely | <input type="checkbox"/> |

- 11.** If you answered 1, 2 or 3 for question 10 please give a brief explanation of why you believe this to be so. **If not go directly to question 12...**

Section B: Training Needs Effectiveness Continued

12. Do any of the following **factors** prevent you from **meeting** or **achieving** your training/professional development needs? Please those that apply.

- Cost
- Capacity of workforce
- Geography and location of venue
- Lack of managerial support
- Length of training
- Personal circumstances
- Training not available

Other (Please Specify)

13. Please list **3 ways**, in your opinion, that the **training needs process** used within your organisation could be improved. (Please answer this question even if no planning process exists within your organisation)

1

2

3

Section C: Future Training and Professional Development Needs

14. Thinking about the **technical area** of environmental health where you currently work or have an interest in. Please list below any training you believe would be **beneficial** to you and is not, to the best of your knowledge, currently being planned? By **technical** we mean any subjects or topics specific to **EH core function work**: e.g. food control; health and safety; environmental protection; consumer protection; housing; pest control; dog control, licensing; water quality. Or any **other technical/specialist area**: e.g. nutrition, diet, community development, etc.

15. Thinking about **crosscutting topics/issues** within the context of future training. Please ✓ the **3 areas** from the list below that you feel would be most beneficial to your wider professional development (i.e. apart from any specific technical topics listed in the preceding question).

- | | |
|---|--------------------------|
| Time management | <input type="checkbox"/> |
| Project management | <input type="checkbox"/> |
| Managing organisational change | <input type="checkbox"/> |
| Improving service quality | <input type="checkbox"/> |
| Leadership | <input type="checkbox"/> |
| Managing budgets | <input type="checkbox"/> |
| Effective EH business planning | <input type="checkbox"/> |
| Developing effective policy | <input type="checkbox"/> |
| Community/stakeholder engagement | <input type="checkbox"/> |
| Effective partnership working | <input type="checkbox"/> |
| How to advocate effectively | <input type="checkbox"/> |
| Team building | <input type="checkbox"/> |
| Motivation | <input type="checkbox"/> |
| Dealing with stress | <input type="checkbox"/> |
| Communication skills | <input type="checkbox"/> |
| Community Planning | <input type="checkbox"/> |
| The use and relevance of social marketing in behavioural change | <input type="checkbox"/> |
| Emergency planning | <input type="checkbox"/> |
| Planning effective interventions - evidence and evaluation | <input type="checkbox"/> |
| Cultural Diversity in the workplace | <input type="checkbox"/> |
| Dealing with the media | <input type="checkbox"/> |
| Future career development opportunities | <input type="checkbox"/> |
| Getting your ideal job - creating the best impression | <input type="checkbox"/> |

Section C: Future Training and Professional Development Needs.....Continued

16 From the 3 areas/topics you **identified** in question 15, please **further expand** on these answers

1

2

3

17 Thinking back over the last 12 – 18 months, have you attended any **unique or distinctive** training courses that you feel were of value and that you would recommend to others? Please state the name of the course/s, training provider/s and give a brief description of the course/s.

Section D: Personal Details

Please note all information will **be treated in strictest confidence**. However it will be helpful to have some personal information for the purposes of analysis.

18. Which group do you work within? Please ✓

BCC <input type="checkbox"/>	EGEHC <input type="checkbox"/>	NGS <input type="checkbox"/>	SGEHC <input type="checkbox"/>	WGEHS <input type="checkbox"/>
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19. Please ✓ which of the following **best describes** your current role(s)?

- Director
 - EH Manager
 - Lead Officer
 - Principal EHO
 - Senior EHO
 - EHO
 - Technical staff, (including secondments or fixed term appointments)
 - Licensing
 - Dog warden
 - Pest Control
 - Investing for Health
 - Nutrition
 - Diet
 - Community Development
 - Other (Please Specify)
-
-

20. Please ✓ the **core area** of environmental health you currently work in?

- Food Safety
 - Health and Safety at Work
 - Consumer Protection
 - Public Health and Housing
 - Environmental Protection
 - Health Development
 - Pest Control
 - Dog Control
 - Licensing
 - Emergency Planning
 - Other (Please Specify)
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CEHOG, CIEH NI and UUI would like to take this opportunity to say **Thank You** for taking the time to complete this questionnaire. Your co-operation is greatly appreciated.

All completed questionnaires can be returned by

Post to;-

CIEH NI
123 York Street
BELFAST
BT15 1AB

By fax to;

028 90233328

Or scanned and emailed to;

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