



P.O. Box 1700
105 East 4th Street
The Dalles, Oregon 97058

Tel: (541) 296-2740
(800) 341-8580
Fax: (541) 296-7781

APPLICATION FOR RESIDENTIAL BUDGET BILLING PROGRAM

Account # _____ Phone Number _____

Applicant _____

Co-Applicant _____

Service Address _____

Mailing Address (if different from above) _____

Applications for the Residential Budget Billing Program will be accepted from March 1, 2018 through April 30, 2018. The monthly budget billed amount will be computed using your previous twelve months' usage. **This program is available for full-time residential accounts only.**

To be eligible to participate in the Budget Billing program, the **account must be paid in full by the April due date indicated on the statement.** If a monthly budget payment is not paid for two consecutive months you will be removed from the program and future bills will reflect the actual amount of usage and will need to be paid in full by the due date shown on the statement.

Your May 2018 statement will reflect your monthly Budget Billing amount.

I wish to be billed through the Residential Budget Billing program with Wasco Electric Cooperative, Inc. I understand and accept the requirements of this program.

Applicant: _____ Date _____

Co-Applicant: _____ Date _____

Please return application to:

Wasco Electric Cooperative PO Box 1700 The Dalles, OR 97058



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Budget Billing Program

Wasco Electric's Budget Billing Program is open to full-time residential members who have twelve months of prior usage between May of 2017 and April of 2018. This program is calculated by averaging out the prior twelve months of usage, so that you are paying the same amount each month, May 2018 through April 2019.

In May 2018, you will receive a letter indicating your monthly budgeted amount. You will begin paying this amount with your May statement. This amount will not change unless one of the following occur –

- *You request an increase or decrease in your monthly budgeted amount and this adjustment is justified with your usage.
- *An account is reviewed and an increase or decrease is recommended.
- *A rate increase occurs, in which case, rates will be adjusted accordingly and you will be notified by mail.

In April 2019 you will receive a statement showing the actual account balance that is due. This is when we “true-up” accounts to a zero balance.

We recommend reviewing the actual account balance on your statement monthly. During the summer and early fall months you should build a credit on your account, so during the higher usage months, the credit is used to compensate your budgeted amount.

Frequently asked questions

Where do I find my “actual account balance” on my statement?

- This is located to the right of the blue message area

What is the difference between the amount due & actual account balance?

- The amount due indicates the budgeted amount to pay monthly, which may include any late charges and past due balances. The actual account balance indicates your account balance, if you were to request to be removed from the budget program, this would be the amount due. If the letters “CR” follow an amount, this indicates a credit on your account.

I received assistance, should I continue to make my monthly payment even if my amount due shows a credit?

- Yes. Assistance payments can take 4 to 8 weeks to reach our office.

Can I pay more than my budget amount?

- Yes. If you make more than your scheduled monthly budget payment, your next payment will be reduced by any overpayment. If overpayment is made, please contact the office.