



Viet Expert Travel

Independent Travel Specialist

VIET EXPERT TRAVEL LIMITED COMPANY

Add: House 34, Lane 42, Tran Binh St., Cau Gay Dist., Hanoi, Vietnam

Tel: +844 3795 5909 Fax: +844 3795 5910

Email: info@vietexperttravel.com

Feedback Form

Constantly looking for ways to improve our service, we are very interested to know what you think of your trip. We would appreciate it if you could spend a few minutes completing the questionnaire below. Feel free to add comments or voice any complaint. Please put the questionnaire in the envelope, seals it and give it back to the guide (or bring/ send it to our office). Thank you for your kind cooperation.

Which Trip were you on?
(Name and date of trip)

Itinerary

- 1- Did you like the itinerary of this trip?
 - Very much - Ok - Not at all

Which places did you enjoy most?

Which place that you enjoy least?

What did you do with your free time?

Viet Expert Travel Tours Guide (s)

1. Were you satisfied with the Viet Expert Travel tours Guide (s) on your trip?
 -Very much -Ok -Not at all
2. How do you rate the level of English of the guide (s)?
 -Very good - Good -Average -Too low to guide efficiently
3. Were the guides on your trip accommodating and able to help you with practical problems?
 -Very much -Average -Not at all

On what points do you think for improvement our tour guide (s)?



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Accommodation & Food

(Please note that the standard of accommodation we strike for is not available in all places we visit)

How do you rate the quality for the accommodations on this trip (in general)?

- Very good -Good -Not acceptable

Transport

Was the transportation as comfortable as it could be under the circumstances?

- Always -Mostly -Rarely -Never

How do you rate the driver? Was he driving safely?

- Very good -Good -Ok -Not acceptable

General Comments

How do you rate the overall services of Viet Expert Travel?

- Very good -Good -Ok

Additional comments: (Please feel free to attach additional page if necessary)

Name: _____ Nationality: _____ Email Address: _____

If you or someone you know is planning a trip in the near future, would you use or recommend us?? -Yes -No

If yes, would you like to subscribe our newsletter? -Yes -No