



# FINANCE & ACCOUNTING SERVICES

IMPROVING EFFICIENCY  
LOWERING COSTS



**Xchanging**  
inspiring innovation

# OUR FOCUS YOUR GROWTH

Companies are moving beyond the obvious advantages (such as labour arbitrage and reduced operating costs) of the traditional outsourced model for Finance and Accounting (F&A) functions.

Chief Financial Officers (CFOs) want to collaborate with strategic partners who have a clear understanding of the pain points; and can create and deliver reliable, sustainable business solutions resulting in business transformation and enhanced business alignment.

As a strategic partner to leading brands, Xchanging experts help customers transform and optimise their finance function. We do this by integrating our specialist Finance and Accounting capability with technology expertise and best-in-class process excellence methodologies.

At Xchanging, we are focused on helping you raise enterprise-wide productivity levels and maximise stakeholder value.

Our industry leading F&A services spanning Procure-to-Pay (P2P), Order-to-Cash (O2C), Record-to-Report (R2R) and Financial Planning and Analysis (FP&A), help you streamline your finance processes for achieving:

- Greater process control
- Improved efficiency
- Lowered costs
- Mitigated risks
- Enhanced transparency into meaningful information and metrics

## OUR F&A SERVICE OFFERINGS

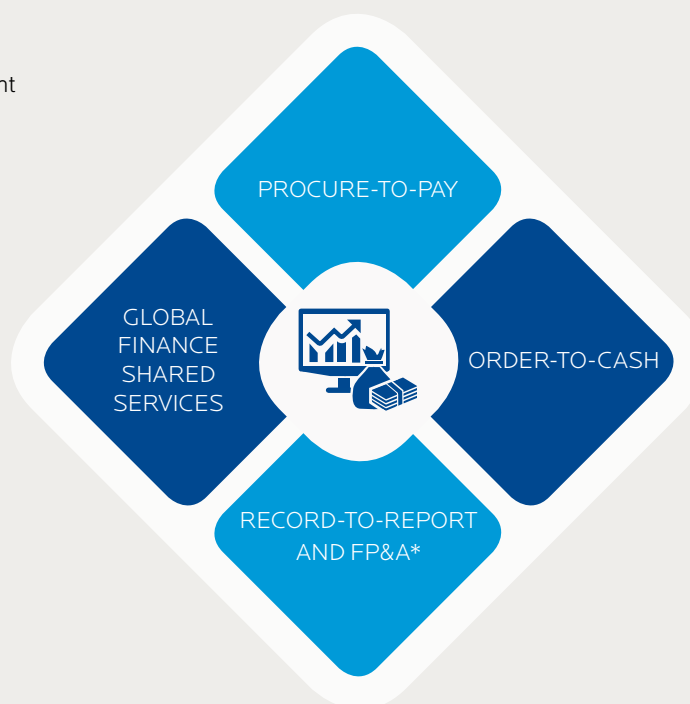
### GLOBAL FINANCE SHARED SERVICES

- F&A global support for Europe-based procurement customers
- F&A shared services for global operations
- Corporate accounting support for existing customers

### RECORD-TO-REPORT AND FP&A

- Bank reconciliations
- Vendor and customer account reconciliations
- Management and external reporting
- Fixed asset accounting
- Inter-company accounting
- Taxation
- Industry-specific analytics

\*Financial Planning and Analysis (FP&A), \*Purchase Requisition (PR), \*Purchase Order (PO), \*Goods and Services Tax (GST), \*Value-added Tax (VAT), \*Accounts Receivable (AR)



### PROCURE-TO-PAY

- PR\* processing
- PO\* processing
- Invoice processing
- Vendor master administration
- Payment administration
- Travel and expenses administration
- GST\*/VAT\* accounting
- Inventory accounting
- Query management
- 1099 processing

### ORDER-TO-CASH

- Customer master data creation
- Cash application
- AR\* analysis and follow-up
- Sales order processing
- Billing and collection
- Receivables management and reporting
- Customer query support

# XCHANGING'S F&A SERVICES

We leverage our technology expertise to offer proprietary innovative solutions including X-flow for business process management; Vault, a savings management tool; X-Pro, an integrated P2P solution; and X-Act for operations management, to drive operational efficiencies for customers and thus reduce operating cost of the finance function.

We also have expertise working with multiple third party tools and technologies, including SunGard, GetPaid, Experian, Cheapeak, AutoRek, SAP BusinessObjects, Oracle Hyperion, Skelta, NewGen, Savvion, and MS SharePoint.

## WHAT MAKES XCHANGING DIFFERENT?

- Flexibility in offering multiple pricing models including fixed pricing, transaction-based and outcome-based pricing
- Provide technology-enabled F&A services by leveraging our proprietary technology tools
- Global delivery capability with eight centres offering a combination of onshore, near shore and offshore delivery models

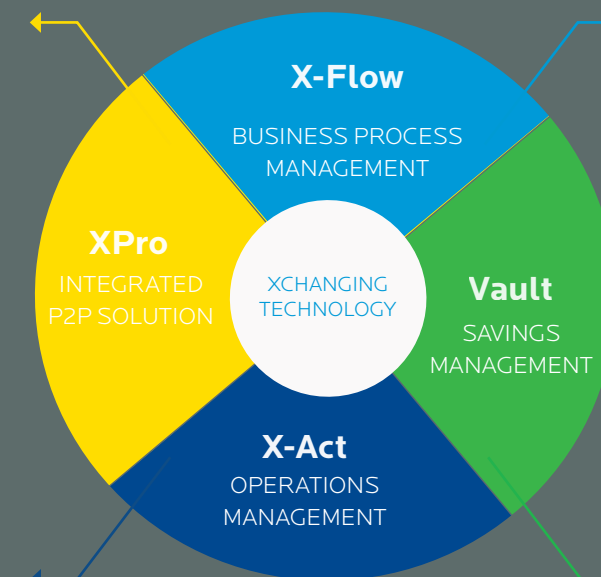
## XCHANGING PROPRIETARY TOOLS FOR F&A AND SOURCE-TO-PAY FUNCTIONS

### INTEGRATED P2P SOLUTION

- Updates parts and services catalogues
- Supports bulk and split purchasing with configurable matrix (to manage approval hierarchy)
- Performs 2-3 ways matching for validation

### OPERATIONS MANAGEMENT

- Supports global capacity scheduling approach
- Offers comprehensive data on employee utilisation and productivity
- Helps predict workload, based on historical throughput patterns and estimates required resources



### BUSINESS PROCESS MANAGEMENT

- Drives paperless and seamless data and information exchange across stakeholders
- One source of truth throughout processing lifecycle
- Enables compliance to mandatory statutory requirements

### SAVINGS MANAGEMENT

- Supports automated savings calculation, with over million rows of spend and MI data
- Improves sourcing strategy by driving governance and accountability
- Access from anywhere, anytime



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