



## Customer Satisfaction Evaluation

**Please take a moment to print out and complete our school's evaluation form. Then you may mail this form anonymously to:**

**Ballet and All That Jazz, LLC ~ 6 Greenwood Drive ~ East Greenbush, NY 12061**

Student Name (optional): \_\_\_\_\_  
 Teacher: \_\_\_\_\_ Dance Genre: \_\_\_\_\_  
 Age/Level: \_\_\_\_\_ Class Day/Time: \_\_\_\_\_

**In order to help our dance School succeed and to better serve our dancers in the future, please take a moment to fill out the following survey.**

**1. How long were you at the School or in this class?**

4 weeks or less		COMMENTS:
1-2 Months		
2-6 Months		
6-12 Months		
1+ years		

**2. How would you rate the value of our dance education in relation to our tuition rates?**

Excellent (E)		COMMENTS:
Satisfactory (S)		
Needs Improvement (NI)		

**3. Does the instructor provide satisfactory in the following?:**

Class Instruction	E	S	NI	COMMENTS:
Vocal Communication	E	S	NI	
Cueing	E	S	NI	
Ability to Follow	E	S	NI	
Appropriate level for the class genre	E	S	NI	
Preparedness	E	S	NI	
Choreography	E	S	NI	
Class Format	E	S	NI	
Music Selection	E	S	NI	
Personality	E	S	NI	

**4. If considering dance in the future, would you return to or recommend our School?**

Yes		COMMENTS:
No		

**5. If applicable, what was your reason for leaving the School or dropping a class?**

Class Placement		COMMENTS:
Loss of Interest		
Budget Reasons		
Moved out of the Area		
Scheduling Conflicts		
Class is too easy/difficult		
Quality of Program		
Conflict with Teacher		
Too Young/Shy to Participate		
Other		

**Any additional positive suggestions that would help with our Schools improvement is appreciated:**

\_\_\_\_\_.