DEVELOPING A COMPREHENSIVE AND EFFECTIVE PUBLIC PARTICIPATION PLAN FOR THE CALIFORNIA TRANSPORTATION PLAN AND THE FEDERAL STATE TRANSPORTATION IMPROVEMENT PLAN

Summary of Web Survey

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Background to the Web Survey

The California Department of Transportation (Caltrans) is responsible for developing the Statewide Transportation Plan (CTP) and for preparing the Federal Statewide Transportation Improvement Program (FSTIP) on regular cycles. State and federal regulations prescribe that these planning processes be undertaken with the broad, inclusive participation of key stakeholder groups as well as members of the general public.

To ensure compliance with these regulations, Caltrans will be developing a comprehensive Public Participation Plan for gathering input and feedback on its plans and programs. As background for that Plan, Caltrans engaged MIG, Inc. to undertake research on public participation strategies that are meaningful, efficient, and effective.

In its research, MIG used several different methods to engage with members of the public and key stakeholders to determine

- Their knowledge of the CTP and FSTIP
- Their interest in becoming involved in the CTP and FSTIP processes, and
- If yes, how they wished to be involved.

The methods used were:

- Phone interviews with representatives of key stakeholder groups
- Focus groups of the general public
- A website survey of stakeholders and the general public

This report summarizes the methodology and results of the web survey. Caltrans and MIG acknowledge that a web survey is by its nature biased towards those who use the Internet as a form of communication. There were a couple of reasons for using this method despite this bias. One is that it is a very cost effective and efficient method for gathering input, and in this case over 300 people responded. The other reason is that MIG's experience on other projects, as well as the stakeholder interviews on this project, shows that there is an increasing preference among both stakeholders and the public for Internet-based communications.

Survey Design and Methodology

The survey, developed by MIG and Caltrans staff, is shown in Attachment A and the questions are summarized below.

Summary of Survey Questions

- Have you ever heard of the CTP? If yes, have you ever commented upon it?
- Would you be interested in learning about this plan and providing comments?

- Have you ever heard of the FSTIP? If yes, have you ever commented upon it?
- Would you be interested in learning more about the FSTIP and providing comments?
- What are you most interested in learning about? (followed by a listing of transportation topics, as well as local, regional, and state levels of transportation plans and programs, and space to write in other topics).
- Would you be interested in commenting on the CTP and FSTIP through these public participation methods? (listing of methods)
- If you were to attend a community meeting, would you like to see any of the following features or formats? (listing of features and formats)
- Please let us know how best to reach you to participate (listing of methods)
- Do you have any other suggestions for involving the public in statewide transportation planning and programming? (write in)
- Demographic information (optional)
    - Do you commute to a job or school? If yes, what is your most common method of travel? (listing of travel modes)
    - Zip code of residence
    - Age (listing of ranges)
    - Your highest educational level (listing of levels)
    - Ethnic group (listing of groups and place to write in other)
    - Gender

MIG web designers created the web survey (using its Townsquare™ web technology) with the look and feel of a Caltrans web page. The survey was then uploaded onto a MIG server and linked to the Caltrans website home page. Anyone visiting the home page could click on the link and fill out the survey during the month of January 2008.

MIG sent e-mails announcing the survey and giving the link to addresses supplied by the Caltrans Division of Planning, and the Caltrans Division of Programming sent similar e-mails to Metropolitan Planning Organizations and Regional Transportation Planning Agencies throughout the State.

Survey Results

The survey was filled out by 307 persons during the time it was activated on the Web. Attachment B shows the tallied results. The following is a demographic profile from demographic data provided in these 307 surveys:

- 56% are male, 37% are female
- 83% are between the ages of 21 and 65, and 11% are over 65
- 66% are White, 18 % don't state race, 7% are Asian, 4% Hispanic, 2% African-American or Black, 3% Other
- 80% have college or post-graduate degrees
- 69% commute to a job or school. Of those, 42% drive alone.

- The following counties are represented in the zip code information (17 people did not give a zip code, and 7 people who put down zip codes were from outside of California):

COUNTY	**# OF RESPONDENTS**
Alameda	16
Contra Costa	12
El Dorado	4
Fresno	10
Humboldt	1
Inyo	1
Kern	4
Lake	1
Los Angeles	13
Madera	1
Marin	6
Mariposa	1
Merced	4
Monterey	2
Nevada	1
Orange	8
Placer	4
Plumas	33
Sacramento	20
San Benito	1
San Bernardino	2
San Diego	49
San Francisco	7
San Joaquin	2
San Luis Obispo	5
San Mateo	4
Santa Barbara	1
Santa Clara	50
Santa Cruz	3
Shasta	3
Solano	5
Sonoma	2
Tulare	2
Ventura	2
Yolo	4
TOTAL	283

The respondents are skewed towards college-educated, white commuting males, probably because the e-mails that encouraged people to take the survey were sent to stakeholders who are professionally involved with the transportation system. However, half of those who filled out the survey say they have never heard of the CTP or the FSTIP. Although this survey was not designed to scientifically represent a cross-section of California residents, it does provide valuable input on what public participation methods might work for people who have never been involved, or even have been previously involved in the statewide transportation processes. MIG looked at the results separately for those who have heard of the CTP and those who haven't, and found little substantive difference.

The following are some overall results from the survey.

Knowledge of the CTP and FSTIP

- Of the half of the respondents who have heard of the CTP, 65% have never commented on it.
- Fewer than half have ever heard of the FSTIP, and of those who have, 70% say they have commented on it (and 30% have never commented on it). Those who say they have commented may have not understood that the FSTIP is the statewide document and not the regional document (because this number seems very high).
- 81% of all respondents would be interested in learning about the CTP and providing comments, and 85% would be interested in learning about the FSTIP and commenting on it.

Topics of Interest

Respondents were asked to check off all of the transportation topics that are of interest to them. The order of interest, in terms of number of times checked off, is:

TOPIC	% OF RESPONDENTS WHO CHECKED THIS TOPIC
Local transportation	65%
Regional transportation	61%
Public transit	50%
Bikeways and pedestrian facilities	48%
Transportation funding	45%
Highways and freeways	41%
Statewide transportation	38%
The connection between transportation and land use	37%
Statewide rail and bus connections	37%
New transportation technology and information systems	36%
Environmental issues such as air quality and global warming	35%
Preservation of agricultural land or open space	32%

Methods to reduce driving, including rideshare programs	31%
Safety programs	26%
Carpool lanes	24%
Toll roads	17%

Other topics written in are -- transportation security, congestion pricing, information on driving conditions, maintenance, transportation for seniors and the disabled, ferries, enforcement, carsharing programs, rural highways, historic preservation, high speed rail and monorail, landscaping, and bus lanes.

Public Participation Methods

Respondents were asked if they are interested in different methods of providing public input on the CTP and FSTIP, with these over all results in rank order of popularity:

METHOD	YES	NO
E-mail survey	81%	6%
Interactive website	71%	7%
Mail-in questionnaire	40%	28%
Community meetings	30%	31%
Presentations to community groups	26%	34%
Phone poll	15%	56%

Other ideas offered are Caltrans workshops with university research partners, stakeholder meetings, World Café (http://theworldcafe.com), formal agency comments, and written comments.

Community Meeting Formats

When asked about different formats for community meetings, respondents register these opinions, in order of popularity:

MEETING FORMATS	YES	NO	NO ANSWER
Structured presentation with community discussion	59%	6%	25%
Open House – drop in as you can	37%	10%	35%
Interactive graphics	38%	11%	34%
Electronic voting	34%	12%	36%
Small group discussions	29%	17%	34%

Although these methods are ranked in order of yes/no, many respondents did not answer, suggesting a lack of clarity or perhaps lack of an opinion about meeting formats.

Preferred Communications Methods

METHODS	PREFERRED	LESS EFFECTIVE	NOT EFFECTIVE	NO ANSWER
Email	90%	3%	2%	6%
Postcards or newsletters	20%	38%	10%	31%
Newspaper announcements	7%	19%	41%	33%

Although email appears to be the most popular method to know about the CTP and FSTIP, some people clearly prefer more traditional mailings of postcards or newsletters. Newspaper ads and announcements are ranked very low in effectiveness by almost all respondents.

Conclusions

A link to the web survey was sent out broadly to Caltrans partners and transportation stakeholders within California, as well as being placed on the Caltrans homepage for the general public to fill out. Most respondents appear to be professionals, and many have some knowledge of the CTP and FSTIP. Here are some basic conclusions from the survey data:

- There is a high degree of interest in learning about, and commenting on the CTP and FSTIP

- People tend to be more interested in their local transportation system, then the regional system, and finally the statewide system.

- They are also very interested in public transit, bicycle/pedestrian facilities, funding, and freeways, in that order. Least interesting are toll roads and carpool lanes on freeways.

- E-mail and interactive websites are the most popular forms of learning about transportation planning and programming for this group of respondents, followed by mail-in questionnaires.

- These respondents are ambivalent about community meetings (about 30% are interested in them and 30% not interested in them).

- If community meetings are held, most people prefer structured presentations with community discussion.

- The great majority of respondents prefer keeping in touch with planning and programming processes via e-mail, and some people prefer postcards or newsletters. Newspaper ads and announcements are not considered effective.

- Since these conclusions are based on an Web-based survey, they reflect the views of those who use the Internet for communications and information. In MIG's final report on the research performed for the Public Participation Plan, there are

recommendations for a toolbox of public involvement methods that go beyond electronic methods, for the benefit of those who for one reason or another do not use the Internet, but prefer to become involved in other ways.

ATTACHMENT A.
CALTRANS CTP/FSTIP PPP WEB SURVEY INSTRUMENT

CALTRANS CTP/FSTIP PPP WEB SURVEY

Caltrans is developing a new Public Participation Plan for its statewide transportation plans and funding programs. You can help! Your response to the following questions will be used to develop a set of public communication strategies to get people more involved.

1 -- Survey Questions

1-0: At the state level, Caltrans is responsible for a long-range multi-modal transportation plan called the California Transportation Plan, or CTP, that is updated every five years. The CTP, which guides th development, maintenance and operation of the transportation system reflects local, regional, and state-level transportation policies and strategies.

1-1: Have you ever heard of the CTP?

Please choose *only one* of the following:

- ☐ Yes
- ☐ No

[Only answer this question if you answered 'Yes' to question '1-1 ']

1-1y: If yes, have you ever commented upon this plan in a meeting, on a website, or some other way?

Please choose *only one* of the following:

- ☐ Yes
- ☐ No

1-2: Would you be interested in learning about this plan and providing comments on it?

Please choose *only one* of the following:

- ☐ Yes
- ☐ No

1-3: Caltrans is also responsible for a short-range program of projects, updated every two years, callec the Federal Statewide Transportation Improvement Program (FSTIP). The FSTIP lists priority project to be funded over the following four years. These are local, regional and state-level projects that are ready for design, engineering, and construction.

1-4: Have you ever heard of the FSTIP?

Please choose *only one* of the following:

- ☐ Yes
- ☐ No

[Only answer this question if you answered 'Yes' to question '1-4 ']

1-4y: If yes, have you ever commented upon this program in a meeting, on a website, or in some other way?

Please choose *only one* of the following:

- ☐ Yes
- ☐ No

1-5: Would you be interested in learning more about the FSTIP and providing comments?

Please choose *only one* of the following:

- ☐ Very Interested
- ☐ Somewhat Interested

- ☐ Somewhat Disinterested
- ☐ Not at all Interested

1-6: What are you most interested in learning about?

Please choose *all* that apply:

- ☐ Statewide transportation
- ☐ Regional transportation
- ☐ Local transportation
- ☐ Public transit
- ☐ Bikeways and pedestrian facilities
- ☐ Highways and freeways
- ☐ Carpool lanes
- ☐ Statewide rail and bus connections
- ☐ New transportation technology and information systems
- ☐ Methods to reduce driving, including rideshare programs
- ☐ Environmental issues such as air quality and global warming
- ☐ Transportation funding
- ☐ Toll roads
- ☐ Preservation of agricultural land or open space
- ☐ The connection between transportation and land use
- ☐ Safety programs
- ☐ Other (specify below - text input will open when the check box is checked)

[Only answer this question if you answered 'Other (specify below - text input will open when the check box is checked) ' to question '1-6 ']

1-6o: Please specify what else you are most interested in learning

Please write your answer here:

1-7: Would you be interested in commenting on the CTP and FSTIP through these public participation methods?

Please choose the appropriate response for each item:

Phone poll	☐ Yes	☐ Uncertain	☐ No
Email survey	☐ Yes	☐ Uncertain	☐ No
Interactive website	☐ Yes	☐ Uncertain	☐ No
Mail-in questionnaire	☐ Yes	☐ Uncertain	☐ No
Presentations to community groups	☐ Yes	☐ Uncertain	☐ No
Community meeting	☐ Yes	☐ Uncertain	☐ No
Other (specify below - text input will open when "Yes" is selected)	☐ Yes	☐ Uncertain	☐ No

[Only answer this question if you answered 'Yes' to question '1-7 (Other (specify below - text input will ope when "Yes" is selected))']

1-7o: Please specify what other public participatiuon methods you would like to use.

Please write your answer here:

1-8: If you were to attend a community meeting, would you like to see any of the following features or formats?

Please choose the appropriate response for each item:

Open House – drop in as you can	☐ Yes	☐ Uncertain	☐ No
Structured presentation with community discussion	☐ Yes	☐ Uncertain	☐ No
Electronic voting	☐ Yes	☐ Uncertain	☐ No
Small group discussions	☐ Yes	☐ Uncertain	☐ No
Interactive graphics	☐ Yes	☐ Uncertain	☐ No
Other (specify below - text input will open when "Yes" is selected)	☐ Yes	☐ Uncertain	☐ No

[Only answer this question if you answered 'Yes' to question '1-8 (Other (specify below - text input will ope when "Yes" is selected))']

1-8o: Please suggest other preferred ways to reach you about this process:

Please write your answer here:

1-9: Please let us know how best to reach you to participate:

Please choose the appropriate response for each item:

	preferred	less effective	not effective
Email	☐	☐	☐
Newspaper announcement	☐	☐	☐
Postcard or newsletter	☐	☐	☐

[Only answer this question if you answered 'Yes' to question '1-8 (Other (specify below - text input will ope when "Yes" is selected))']

1-10: Please specify other features/formats of community meeting you would like to see

Please write your answer here:

1-11: Do you have any other suggestions for involving the public in statewide transportation planning and programming?

Please write your answer here:

2 -- Demographic information

2-1: Please tell us about yourself (optional)

2-2: Do you commute to a job or school?

Please choose *only one* of the following:

- Yes
- No

[Only answer this question if you answered 'Yes' to question '2-2 ']

2-2y: If you commute, what is your most common method of travel?

Please choose *only one* of the following:

- Drive alone
- Carpool
- Bus or train
- Bicycle
- Walk
- Ferry
- Combination of two or more transportation methods
- Other (specify in the comment space)

Make a comment on your choice here:

2-3: Zipcode of residence?

Please write your answer here:

2-4: Your age?

Please choose *only one* of the following:

- Under 21
- 21-65
- Over 65

2-5: Your highest educational level?

Please choose *only one* of the following:

- High school
- Technical school
- College degree
- Postgraduate degree
- Other

2-6: Your ethnic group?

Please choose *only one* of the following:

- Hispanic
- Asian
- African-American or Black
- Pacific Islander
- White
- Other (specify in the comment space)

Make a comment on your choice here:

2-7: Your gender?

Please choose *only one* of the following:

- ☐ Female
- ☐ Male

Submit Your Survey.
Thank you for completing this survey.Please submit by 2008-02-01.

ATTACHMENT B.
TALLIED SURVEY
RESULTS

LimeSurvey

Quick Statistics

Filter Settings

Results
No of records in this query: 307 Total records in survey: 307 Percentage of total: 100.00%
Browse Export

Field Summary for 1-1:		
Have you ever heard of the CTP?		
Answer	**Count**	**Percentage**
No answer	9	2.93%
Yes (Y)	149	48.53%
No (N)	149	48.53%

Field Summary for 1-1y:		
If yes, have you ever commented upon this plan in a meeting, on a website, or some other way?		
Answer	**Count**	**Percentage**
No answer	160	52.12%
Yes (Y)	50	16.29%
No (N)	97	31.60%

Field Summary for 1-2:		
Would you be interested in learning about this plan and providing comments on it?		
Answer	**Count**	**Percentage**
No answer	30	9.77%
Yes (Y)	250	81.43%
No (N)	27	8.79%

Field Summary for 1-4:		
Have you ever heard of the FSTIP?		
Answer	**Count**	**Percentage**
No answer	10	3.26%
Yes (Y)	135	43.97%
No (N)	162	52.77%

Field Summary for 1-4y:

If yes, have you ever commented upon this program in a meeting, on a website, or in some other way?		
Answer	**Count**	**Percentage**
No answer	175	57.00%
Yes (Y)	41	13.36%
No (N)	91	29.64%

Field Summary for 1-5:		
Would you be interested in learning more about the FSTIP and providing comments?		
Answer	**Count**	**Percentage**
No answer	19	6.19%
Very Interested (17a)	109	35.50%
Somewhat Interested (17b)	151	49.19%
Somewhat Disinterested (17c)	20	6.51%
Not at all Interested (17d)	8	2.61%

Field Summary for 1-6:		
What are you most interested in learning about?		
Answer	**Count**	**Percentage**
Statewide transportation (18a)	116	37.79%
Regional transportation (18b)	187	60.91%
Local transportation (18c)	198	64.50%
Public transit (18d)	155	50.49%
Bikeways and pedestrian facilities (18e)	148	48.21%
Highways and freeways (18f)	126	41.04%
Carpool lanes (18q)	74	24.10%
Statewide rail and bus connections (18g)	113	36.81%
New transportation technology and information systems (18h)	109	35.50%
Methods to reduce driving, including rideshare programs (18i)	96	31.27%
Environmental issues such as air quality and global warming (18j)	106	34.53%
Transportation funding (18k)	138	44.95%
Toll roads (18l)	52	16.94%
Preservation of agricultural land or open space (18m)	99	32.25%
The connection between transportation and land use (18n)	114	37.13%
Safety programs (18o)	81	26.38%

Other (specify below - text input will open when the check box is checked) (18p)	38	12.38%

Field Summary for 1-6o:		
Please specify what else you are most interested in learning		
Answer	**Count**	**Percentage**
Answer Browse	37	12.05%
No answer	270	87.95%

Field Summary for 1-7(19a):		
Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Phone poll]		
Answer	**Count**	**Percentage**
No answer	55	17.92%
Yes (Y)	54	17.59%
No (N)	165	53.75%
Uncertain (U)	33	10.75%

Field Summary for 1-7(19b):		
Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Email survey]		
Answer	**Count**	**Percentage**
No answer	18	5.86%
Yes (Y)	246	80.13%
No (N)	20	6.51%
Uncertain (U)	23	7.49%

Field Summary for 1-7(19c):		
Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Interactive website]		
Answer	**Count**	**Percentage**
No answer	38	12.38%
Yes (Y)	224	72.96%
No (N)	23	7.49%
Uncertain (U)	22	7.17%

Field Summary for 1-7(19d):		
Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Mail-in questionnaire]		
Answer	**Count**	**Percentage**

No answer	50	16.29%
Yes (Y)	132	43.00%
No (N)	88	28.66%
Uncertain (U)	37	12.05%

Field Summary for 1-7(19e):

Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Presentations to community groups]

Answer	Count	Percentage
No answer	63	20.52%
Yes (Y)	78	25.41%
No (N)	104	33.88%
Uncertain (U)	62	20.20%

Field Summary for 1-7(19f):

Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Community meeting]

Answer	Count	Percentage
No answer	55	17.92%
Yes (Y)	97	31.60%
No (N)	91	29.64%
Uncertain (U)	64	20.85%

Field Summary for 1-7(19g):

Would you be interested in commenting on the CTP and FSTIP through these public participation methods? [Other (specify below - text input will open when "Yes" is selected)]

Answer	Count	Percentage
No answer	235	76.55%
Yes (Y)	9	2.93%
No (N)	53	17.26%
Uncertain (U)	10	3.26%

Field Summary for 1-7o:

Please specify what other public participatiuon methods you would like to use.

Answer	Count	Percentage
Answer Browse	7	2.28%
No answer	300	97.72%

Field Summary for 1-8(110a):

If you were to attend a community meeting, would you like to see any of the following features or formats? [Open House – drop in as you can]		
Answer	**Count**	**Percentage**
No answer	100	32.57%
Yes (Y)	118	38.44%
No (N)	44	14.33%
Uncertain (U)	45	14.66%

Field Summary for 1-8(110b):		
If you were to attend a community meeting, would you like to see any of the following features or formats? [Structured presentation with community discussion]		
Answer	**Count**	**Percentage**
No answer	69	22.48%
Yes (Y)	191	62.21%
No (N)	16	5.21%
Uncertain (U)	31	10.10%

Field Summary for 1-8(110c):		
If you were to attend a community meeting, would you like to see any of the following features or formats? [Electronic voting]		
Answer	**Count**	**Percentage**
No answer	95	30.94%
Yes (Y)	120	39.09%
No (N)	44	14.33%
Uncertain (U)	48	15.64%

Field Summary for 1-8(110d):		
If you were to attend a community meeting, would you like to see any of the following features or formats? [Small group discussions]		
Answer	**Count**	**Percentage**
No answer	98	31.92%
Yes (Y)	99	32.25%
No (N)	56	18.24%
Uncertain (U)	54	17.59%

Field Summary for 1-8(110e):		
If you were to attend a community meeting, would you like to see any of the following features or formats? [Interactive graphics]		
Answer	**Count**	**Percentage**

No answer	97	31.60%
Yes (Y)	132	43.00%
No (N)	30	9.77%
Uncertain (U)	48	15.64%

Field Summary for 1-8(110f):		
If you were to attend a community meeting, would you like to see any of the following features or formats? [Other (specify below - text input will open when "Yes" is selected)]		
Answer	**Count**	**Percentage**
No answer	252	82.08%
Yes (Y)	10	3.26%
No (N)	32	10.42%
Uncertain (U)	13	4.23%

Field Summary for 1-8o:		
Please suggest other preferred ways to reach you about this process:		
Answer	**Count**	**Percentage**
Answer Browse	6	1.95%
No answer	301	98.05%

Field Summary for 1-9(111a):		
Please let us know how best to reach you to participate: [Email]		
Answer	**Count**	**Percentage**
No answer	24	7.82%
preferred (111a)	269	87.62%
less effective (111b)	8	2.61%
not effective (111c)	6	1.95%

Field Summary for 1-9(111b):		
Please let us know how best to reach you to participate: [Newspaper announcement]		
Answer	**Count**	**Percentage**
No answer	108	35.18%
preferred (111a)	31	10.10%
less effective (111b)	61	19.87%
not effective (111c)	107	34.85%

Field Summary for 1-9(111c):		
Please let us know how best to reach you to participate: [Postcard or newsletter]		
Answer	**Count**	**Percentage**

No answer	105	34.20%
preferred (111a)	68	22.15%
less effective (111b)	104	33.88%
not effective (111c)	30	9.77%

Field Summary for 1-10:		
Please specify other features/formats of community meeting you would like to see		
Answer	**Count**	**Percentage**
Answer Browse	6	1.95%
No answer	301	98.05%

Field Summary for 1-11:		
Do you have any other suggestions for involving the public in statewide transportation planning and programming?		
Answer	**Count**	**Percentage**
Answer Browse	72	23.45%
No answer	235	76.55%

Field Summary for 2-2:		
Do you commute to a job or school?		
Answer	**Count**	**Percentage**
No answer	12	3.91%
Yes (Y)	213	69.38%
No (N)	82	26.71%

Field Summary for 2-2y:		
If you commute, what is your most common method of travel?		
Answer	**Count**	**Percentage**
No answer	96	31.27%
Drive alone (23a)	129	42.02%
Carpool (23b)	12	3.91%
Bus or train (23c)	21	6.84%
Bicycle (23d)	18	5.86%
Walk (23e)	1	0.33%
Ferry (23f)	2	0.65%
Combination of two or more transportation methods (23g)	26	8.47%
Other (specify in the comment space) (23h)	2	0.65%

Field Summary for 2-3:		
Zipcode of residence?		
Answer	**Count**	**Percentage**

Answer Browse	290	94.46%
No answer	17	5.54%

Field Summary for 2-4:		
Your age?		
Answer	**Count**	**Percentage**
No answer	15	4.89%
Under 21 (24a)	1	0.33%
21-65 (24b)	255	83.06%
Over 65 (24c)	36	11.73%

Field Summary for 2-5:		
Your highest educational level?		
Answer	**Count**	**Percentage**
No answer	15	4.89%
High school (26a)	25	8.14%
Technical school (26b)	14	4.56%
College degree (26c)	134	43.65%
Postgraduate degree (26d)	111	36.16%
Other (25e)	8	2.61%

Field Summary for 2-6:		
Your ethnic group?		
Answer	**Count**	**Percentage**
No answer	55	17.92%
Hispanic (27a)	12	3.91%
Asian (27b)	20	6.51%
African-American or Black (27c)	5	1.63%
Pacific Islander (27d)	3	0.98%
White (27e)	204	66.45%
Other (specify in the comment space) (27f)	8	2.61%

Field Summary for 2-7:		
Your gender?		
Answer	**Count**	**Percentage**
No answer	21	6.84%
Female (F)	113	36.81%
Male (M)	173	56.35%

LimeSurvey
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