

0 = No 1 = Yes

8. If yes which of them?
1) Dangme 2) Ga 3) Ewe 4) Akan
5) Fante 6) others specify 99) N/A

9. Can you write at least one of the local Languages?
0 = No 1 = Yes

10. If yes which one?
1) Dangme 2) Ga 3) Ewe 4) Akan
5) Fante 6) Others specify 99) N/A

11. Can you Read English?
0 = No 1 = Yes

12. Can you Write English?
0 = No 1 = Yes

13. How many people are there in your household?

***Household is defined as people who share economic production and resources.
i.e. eat together, live together etc***

DEMOGRAPHIC AND SOCIO-ECONOMIC INFORMATION

14. What is the nearest Health Insurance Participating Clinic from where you live?
1) Dodowa Health Centre 2) Asutsuare Health Centre
3) Pram² Health Centre 4) Ningo Health Centre
5) Agomeda Comm. Clinic 6) Doryumu Comm. Clinic
7) Duffor Comm. Clinic 8) Osuwem Comm. Clinic
9) Dawhenya Comm. Clinic 10) Nyigbenya Comm. Clinic
11) Ebenezer Clinic 12) Afienya Clinic.

15. How do you get there?
1) Walk 2) Bicycle
3) Commercial transport 4) others (specify).....

16. If you take public transport do you have to wait by the roadside for a Car?
0 = No 1 = Yes 99) N/A(does not take commercial transport)

17. How long on the average do you have to wait if you take commercial transport?
..... (N/A i.e. does not take commercial transport)

INFORMATION ON HEALTH INSURANCE

1. How did you hear about the Dangme Hewaminami Kpe? (Select as many as possible)

- 1) Through friends
- 2) through neighbours
- 3) Through household members
- 4) Through Radio
- 5) Through leaflets/ brochure
- 6) Through Health Staff
- 7) Area Council Committee members/ Community Educators/Drama
- 8) Gongon beating
- 9) Information Van
- 10) Registration officers
- 11) Assembly man
- 13) Teachers
- 14) Others (specify).....

2. Are there any **special reasons** why you renewed your Membership?

- 1) Wanted free medical care
- 2) Wanted Health security
- 3) Affordable/low premium
- 4) Scheme is good
- 5) Save me money
- 6) Can't tell

3. Did you also renew your membership in the third year (2002/2003)?

- 0 = No
- 1 = Yes

4. If No are there any **special reasons** why you did not renew your membership?

- 1) No money
- 2) Good drugs are not given
- 3) Poor reception for those with the Green card
- 4) Travelled outside district
- 5) Other (specify)
- 99) N/A

5. In your opinion, are there any **special reasons** why some households did not renew their Membership in 2001/2002 (2nd year)?

- 1) No money
- 2) Good drugs are not given
- 3) Poor reception for those with the Green card
- 4) Travelled outside district
- 5) Can't tell
- 6) Other (specify)

6. In your opinion are there any **special reasons** why some households have never joined the Scheme since it started?

- 1) Poverty /lack of money
- 2) Large households/dependants
- 3) Not heard about the scheme
- 4) Lack / poor understanding of scheme
- 5) Can't tell
- 6) Others Specify.....

INFORMATION ON HEALTH CENTRE/CLINIC USAGE AND DRUGS

- 1) Dodowa Health Centre
- 2) Asutsuare Health Centre
- 3) Pram² Health Centre
- 4) Ningo Health Centre
- 5) Agomeda Comm. Clinic
- 6) Doryumu Comm. Clinic
- 7) Duffor Comm. Clinic
- 8) Osuwem Comm. Clinic
- 9) Dawhenya Comm. Clinic
- 10) Nyigbenya Comm. Clinic
- 11) Ebenezer Clinic
- 12) Afienya Clinic.
- 99) N/A

29. If yes which health facility were you referred to?

- 1) Dodowa Health Centre
- 2) Asutsuare Health Centre
- 3) Pram² Health Centre
- 4) Ningo Health Centre
- 99) N/A

30. How would you classify the benefits received by an insured Client at a health centre?

- 1) Very good
- 2) Good
- 3) Somewhat good
- 4) Poor / bad
- 99) N/A

31. How would you classify the benefits received by an insured Client at a referral Hospital?

- 1) Very good
- 2) Good
- 3) Somewhat good
- 4) Poor / bad
- 99) N/A

32. Does it cause you any problem to have to go to a primary Health Facility first ie. Not to be able to go straight to a Hospital?

- 0 = No
- 1 = Yes

33. If Yes, what is the problem?

34. What are some of the problem you or any of your household members have encountered since joining the scheme?
.....

35. What would you say about the current premium?

- 1) Good
- 2) expensive
- 3) Cheap
- 4) too cheap
- 5) can't tell

36. Do you consider the payment in installment as good?

- 0 = No
- 1 = Yes

37. Do you think registration by Household is good?

- 0 = No
- 1 = Yes

38. If No what do you suggest?

39. In general, what would you say about the scheme?

- 1) Very good
- 2) Good
- 3) Somewhat good
- 4) Poor / bad

Do you have any general comments about how to improve the Scheme?
.....

THANK YOU

TIME ENDED.....