

Ankur Gupta

E-Mail:xyz@gmail.com; Mobile: 0000000000

Senior Professional - Business Analysis, Project Delivery and Compliance
Industry Preference: IT / Banking / Financial Services

PROFILE SUMMARY

Over 10 years of rich, end-to-end Business Analysis experience in the IT and Financial Services industries; expertise in full software life-cycle implementation, upgrades, production support, rollout & enhancement from business analysis, testing, cut-over & migration, go-live assistance till post implementation support. Technical and business knowledge of Compliance functions - Regulatory Compliance - AML, Client Due Diligence and KYC. Made successful use of the opportunity to become part of vendor management and negotiations. Successfully managed high-profile regulatory and compliance projects globally.

Excellence in designing solutions for wide range of trading scenarios like Fair Pricing, Best Execution and Market Abuse & Manipulation. Proficiency in working across multiple trading markets in US, UK and Europe; interacted with different One Bank areas such as Front Office, Middle-Office & Back-Office, Reference Data Groups and Market Data Teams (Reuters and Bloomberg Data). Expert understanding of SDLC processes and Agile flavored development methodologies (Waterfall, Scrum, Agile Framework, Principles).

KEY SKILLS

IT Software Project Management	Application Programming / Maintenance	Business Analysis
System Design & Implementation	Software Development Life Cycle	Data Integration
Bug Fixing / Maintenance	Customer Relationship Management	Team Management

WORK EXPERIENCE

Since Sep'12 with ABC Bank Corporation, New Delhi as Senior Business Analyst

Key Result Areas:

- Subject Matter Expert and Advisor on regulatory compliance IT solutions entailing implementations across APAC
- Working directly with product owners and stakeholders to elicit their feedback on customer satisfaction items
- Analyzing existing customer satisfaction functionality requests for providing business-value based recommendations to Product Owners
- Facilitating requirement JADs, root cause analysis and other requirements workshops
- Conducting requirements training sessions and developing best practices for product delivery
- Partnering with Development Leads to identify opportunities for better collaboration and process improvements
- Leading a team of 3 Junior Business Analysts; promoting a strong culture of standard Business Analysis processes as part of global standards

Accomplishments:

- Single point of contact between Project Management and IT groups from solution planning, sizing, to fulfillment
- Implemented third party solutions which enabled a near real-time order-based surveillance that highlighted potential intentions of market abuse activity
- Established large, high-performance IT teams to support IT regional operations; utilized local resources and established cost savings worth 30%
- Captured 60% in cost savings through a virtualization project that substantially reduced the carbon footprint from over 15 servers to less than 5 servers supporting the entire Asia Pacific region

Feb'09 – Aug'12 with Credit Bank, Mumbai as Business Analyst / Project Manager

Client – ABC Bank, Singapore

Key Result Areas:

- Analyzed user requirements, performed impact analysis and generated system requirements documents
- Supervised quality and completeness of System Use Cases/ BRDs
- Collaborated with the project team in solution development and implementation; presented the business solution to the client
- Created and reviewed functional test cases and audited the functionality on the quality of deliverables at intervals
- Co-ordinated the preparation of manuals and training materials
- Actively participated in data modeling and business modeling

Accomplishments:

- Single-handedly implemented a Regulatory Report System for Hyderabad to enable legal and compliance affairs
- Developed a Gift Card system that was recognized by the bank as a very useful tool in tracking expenses and generating hierarchical reports across divisions and product lines

Dec'05 – Jan'09 with XYZ Consulting Pvt. Ltd., Hyderabad as System Analyst / Project Lead

Key Result Areas:

- Managed project activities such as requirement gathering, analysis and documentation
- Prepared test plans for the testing team and performed user acceptance testing in the final project

Accomplishment:

- Successfully implemented cutting-edge IT and Voice infrastructure for new building facilities for the Mumbai regional office

IT SKILL SET

Operating Systems: Windows Platforms
Technologies: C#, ASP.Net, WPF, WCF, MVC, MVP, PL/SQL, Java Scripts, JQuery, AJAX
Database: Oracle 10g/11g, MS SQL Server 2005/2008
Integrations: Payment Gateway, SMS gateway
Tools: Oracle Tools: PLSQL Developer; Reporting Tool: Crystal reports; Automated Testing: SmartBear TestComplete; Other Interfaces: Tibco

EDUCATION

B.E. (Computer Science Engineering) from Mumbai University in 2006

PROFESSIONAL CERTIFICATIONS

Information Technology Infrastructure Library (ITIL) Foundations Certification
Member, Project Management Institute (PMI)
PMP Training (Project Management Professional)

PERSONAL DETAILS

Contact Address: A-20, Caves Road, Andheri East, Mumbai - 400093
Date of Birth: 19th Feb 1984