

# mirage

## Banquet and Restaurant

### Event Contract

Thank you for booking your upcoming event at the Mirage Banquet and restaurant. We ask you to read the contract, sign and return to us.

#### **1- Booking procedure:**

A provisional booking of one date can be held up to 3 days, after which time it is at Mirage discretion to release the date. A non-refundable deposit of 50% is required to secure your booking. Perspective clients must always meet a member of management by appointment prior to acceptance of the first deposit.

Deposits must be made in person to the Mirage otherwise Mirage reserve the right to cancel the booking.

Notwithstanding anything said or written nor deposit paid the booking shall not be deemed to have been accepted by the Mirage unless and until a formal letter of confirmation is issued to the concerned parties. Should you be forced to postpone your booked date, the original deposit paid to the Mirage may be transferred to another date (subject to availability) within 3 months of the original date. Only one transfer is permitted.

#### **2- Cancellations:** Mirage reserves the right to cancel an event and refund the deposit in the following cases:

- a- In circumstances when a booking is made through a third party or under false pretences.
- b- When Mirage believes the booking might prejudice the reputation of Mirage.
- c- Should guests attending the event behave in any way considered to be detrimental, offensive or contrary to normal expected standard of behavior?
- d- Any falsification will render the contract null and void.
- e- In the event of cancelling of a confirmed booking, the following charges will be due in each case the percentage charge applies to the estimated total account for the event, including accommodation, based on the numbers originally booked: Within 4 weeks - 50%.

#### **3-Number Policy:**

Prices quoted are based on minimum numbers of 150 Guests. Our management team will be happy to quote you for numbers less than 150.

#### **4- Finalization date:**

The final numbers are required 48 hours in advance of your reception date, this will be the minimum numbers charged for. Should your numbers of guest decrease of the day of your event the original confirmed numbers at full menu price will apply. Any increase in your attendance will be charged accordingly. Please note that Mirage may not be able to accommodate an increase in number should you wish to have a table plan, this must be brought to Mirage 48 hours in advance.

#### **5. Food & Beverage:**

Only Food & Beverage supplied by the Mirage Restaurant may be consumed on the premises. Menu & prices are subject to change. We do Not recommend more than two choices per course. Full menu details are required. At least 2 weeks prior to your event day. Guests must be seated no later than 2 hrs. prior to the start of the service. Mirage will not be liable for any failure or delay to Provide facilities, services, food or beverage as a result of events or matters outside its control. Mirage facilities may change or alter at proprietors' discretion.

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