

Sponsor Standard Work Checklist

Pre-Work Phase	
<ul style="list-style-type: none"> ◆ Meeting with Yellow Belt(s) ◆ Schedule 5 min call each week with your YB(s) 	<ul style="list-style-type: none"> ◇ Discuss project schedule ◇ Discuss the Gemba walk ◇ Help identify the right people for the team ◇ Help identify the right person to be the team lead
Define/Measure Phase	
<ul style="list-style-type: none"> ◆ Kick off the Define/Measure Team Day 	<ul style="list-style-type: none"> ◇ Welcome ◇ Reiterate the importance of this work ◇ Thank team for participating ◇ Discuss the role of the sponsor, the YB(s) and the team
<ul style="list-style-type: none"> ◆ Receive the A3 ◆ Receive the Measurement Plan 	<ul style="list-style-type: none"> ◇ Review A3 report so you are familiar with the problem statement ◇ Review measurement and plan so you understand what is being measured, where and by whom
<ul style="list-style-type: none"> ◆ Attend a Measurement Check Point with the Yellow Belt(s) 	<ul style="list-style-type: none"> ◇ Walk around with the YB(s) and review the measurement collection sheets ◇ Talk to staff about how the data collection is going ◇ Thank the staff and reiterate the importance ◇ Review the QB and ensure it meets the QB standard
Analyze/Improve Phase	
<ul style="list-style-type: none"> ◆ Meeting with YB(s) prior to Analyze/Improve Team Day 	<ul style="list-style-type: none"> ◇ Review the Report out Presentation ◇ YB(s) should be able to articulate the data story and where the improvements need to be focused ◇ Discuss anything that is 'off the table' ◇ Recognize and thank the YB(s) for their hard work ◇ Remember this is not about you fixing the problems but supporting the YB(s) and the team
<ul style="list-style-type: none"> ◆ Attend the afternoon of the Analyze/Improve Team Day 	<ul style="list-style-type: none"> ◇ Listen to the team describe the PDSAs that they have identified ◇ Acknowledge their hard work ◇ Challenge the status quo
<ul style="list-style-type: none"> ◆ Receive the updated Report out Presentation ◆ Receive the updated A3 Report 	<ul style="list-style-type: none"> ◇ Review the PDSAs in the Report out Presentation so you are aware of all the changes taking place
<ul style="list-style-type: none"> ◆ Attend a PDSA check point with the Yellow Belt(s) 	<ul style="list-style-type: none"> ◇ Walk around with the YB(s) and talk to staff about the PDSAs taking place ◇ Review Quality Board
Control Phase	
<ul style="list-style-type: none"> ◆ Meet with Yellow Belt(s) prior to Control Team Day 	<ul style="list-style-type: none"> ◇ Review Report Out presentation ◇ Discuss the next steps? Is the project spreadable? ◇ Discuss what has been put in place to sustain the changes (see Hierarchy of Control One Pager)
<ul style="list-style-type: none"> ◆ Attend afternoon of the Control Team Day 	<ul style="list-style-type: none"> ◇ Invite others to attend and encourage staff to attend ◇ Listen to the Report Out Presentation ◇ Provide some closing words after the presentation ◇ Thank the team ◇ Reiterate the importance of the work ◇ Recognize their hard work