

## Rwanda: Kigali Construction Permit Project

### The challenge:

The City of Kigali has been streamlining its construction permits issuing processes since 2010. However, challenges still remain on: understanding and applying the construction permit procedures; timely approval of permits within the required 30 days; controlled reporting, monitoring and evaluation; centralized and accessible archives storage; and a



cumbersome and time consuming payment system. There is also a need to have efficient linkages with key data like the various Master Plans, GIS, land and mortgage registration and the Rwanda Natural Resources Authority's Land Administration Information System which contains information on land ownership. The City of Kigali would also like to reduce illegal construction as a large portion of it takes place outside of the permit system.

### The solution:

ICF worked with the City of Kigali to make it easier for the private sector and members of the public to get construction permits. The project implemented an online Construction Permit Management Information System (CPMIS). The system enables the full construction permit process to be done online: from application and submission of necessary requirements to approval and delivery of the permit. The system covers construction and other related permits (e.g. occupation, renovation, change of use, transformation, and permit to construct a fence) issued by the City of Kigali district offices and the City One Stop Centre. Linkages have been made to the Rwanda Natural Resources Authority's Land Administration Information System so that the CPMIS has access to key information on land ownership.

The project will cost a total of US\$ 1.1m. Of this, ICF is providing US\$ 515,000, the Government of Rwanda is providing US\$ 285,000, and IFC is providing 300,000.

### Results:

The project introduced a Construction Permit Management Information System, which now allows Rwandans to apply for and receive their construction permits online. As a result of the project, the number of visits needed to the authorities for both residential and commercial projects have been reduced from 7-10 to a maximum of 3. The entire Construction Permit process is legally required to take no more than 20 days.

**Project duration:** June 2012 – June 2014

ICF is a grant giving organisation that works with African Governments to improve the environment in which businesses operate. ICF engages closely with implementing Government bodies throughout the life of the project. For more information about ICF please visit [www.icfafrica.org](http://www.icfafrica.org)