

Date: - 12<sup>th</sup> Dec 2008

To,

**M/s. Honeywell Automation (I) Ltd.Pune**

**Kind Attn: Mr. Joy Abraham (HPS LCS-BU Head)**

**Subject: - Appreciation Letter for Excellent service support at M/s Lanxess India Private Ltd., Thane**

This letter is for appreciating excellent services provided by **Mr.Nitin Patil, Mr. Deepak Faye and Mr. Sachin Mhatre, Service Engineers of Honeywell at M/s Lanxess India Private Ltd., Thane** site since last two years. We appreciate their commitment, skills, technical ability and sound knowledge on system to understand and resolve problems time to time.

They also carried out the System upgradation job (Plantscape to Experion R301) in a very short Shutdown period available successfully. All the issues that aroused later due to this migration job like, conflicts in old and new versions of quick builder & correction in graphics were resolved in the following three days.

Due to their system familiarity and knowledge of our process, execution of the upgradation job was much easier.

Their relation with our staff and operation team was very **friendly and their response** to the queries of our **staff** was positive and convincing.

We look **forward** to similar excellent & committed support from Honeywell in coming years and wish this team of Engineers a great success in future life.

Mr. Sameer S. Gupte

  
**Dy Manager – PCS**

**BU Rubber Chemicals**

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