

MARCUS D. INGLE, Ph.D. – Curriculum Vitae

International Consultant for Civil Servant Training & Capacity Building

Center for Public Service & Executive Leadership Institute

Division of Public Administration, Mark O. Hatfield School of Government

College of Urban and Public Affairs

Portland State University Portland, OR 97207-0751

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a. Professional Preparation

- University of California, Riverside, B.A. Political Science (1965)
- University Of Washington, MPA Public Administration (1967)
- Syracuse University, M.A. Philosophy (1975)
- Maxwell School of Public Affairs, Syracuse University Ph D. Social Science (1977)
Dissertation Title: "Organizational Determinants of Rural Equality"

b. Appointments, Present and Past

- Professor and Director of International Public Service, Hatfield School of Government , Portland State University, Portland (OR) 2003 – Present
- Interim Director, Center of Public Service, Hatfield School of Government , Portland State University, Portland (OR) 2008 – 2010
- Regional Director for Regional Infrastructure Project for Transport Capacity Building Program including Public Training-of-Trainers in Management in South Eastern Europe, Booz Allen Hamilton and USAID, Budapest, Hungary 2000-2002
- Director of Ministry of Transport, Vietnam Roads Agency Management Improvement Project, Booz Allen Hamilton funded by ADB, Hanoi, Vietnam 1999-2000
- Senior Associate, Booz Allen Hamilton, McLean, Virginia 1996-1999
- Senior Associate, Thunder & Associates, Inc., Alexandria, Virginia 1993-1996
- Associate Professor and Director, International Development Management Center, University of Maryland, College Park, Maryland 1983-1993

c. Short Term Urban Governance and Capacity Building Consultancies, Partial Listing

- Director of Ford Foundation of Vietnam capacity building and training grant, in partnership with the Ho Chi Minh National Academy for Politics and Public Administration, to develop a nationwide State Sector Leadership Studies Discipline on Sustainable Development (2009-2010).
- Co-Principle Investigator for the Ho Chi Minh City Vietnam "Community-Based Service-Learning (CBSL)" program in collaboration with the University of Science funded by the U.S. Agency for International Development and Higher Education for Development (2006-2009).

- Director of Portland State University's annual two-week Study Exchange for students and faculty to Vietnam focused on globalization, urban governance (in HCM City and Hanoi) and leadership issues related to sustainable development (2007-2011).
- Co-Director of the Hatfield School's "Public Leadership for Sustainable Development" curriculum development project funded through the Miller Foundation (2008-2010)
- Co-Principal Investigator of the China-U.S. Urban and Rural Sustainable Development Training Program for 100 urban officials annually funded by the William and Flora Hewlett Foundation (2006-2009).
- Special internationalization advisor for the Office of International Affairs at Portland State University (2005 to 2009).
- Senior technical consultant and lead municipal project management trainer for the Hatfield School's 5 year "Japanese-U.S. Municipal Level Officer's Training Program" funded through the Tokyo Foundation (2004 to 2009).
- Lead trainer on ELI's Leadership Development Program for the U.S. Army Corps of Engineers with a focus on individual leadership and management (2005-2011).
- Professor for ELI's Executive Masters of Public Administration (ExMPA) program for civil servants (2008-2011).
- Capacity building and training consultant for the Vietnam Inspector General Office Leadership Training courses in Hanoi (2007 and 2008).
- Co-Principle Investigator for the Ho Chi Minh City Vietnam "Community-Based Environmental Management (CBEM)" project in collaboration with the Ho Chi Minh City People's Committee and the HCM Environmental Protection Agency funded by the U.S. Agency for International Development and the Asia Foundation (2004-2006).
- Institutional Regulations and Change Management Consultant, "Treasury and Budget Management Information System (TABMIS)" Project, Ministry of Finance, Hanoi, Vietnam (2006-2009).
- Regional Director for USAID-funded Balkans Regional Infrastructure Program for Water and Transport in Budapest, Hungary (2000-2002)
- Project Director for ADB-funded Ministry of Transport, Vietnam Roads Agency Management Improvement Project, Hanoi (1999 – 2000)
- Lead Program Design and Implementation Management trainer for the World Bank Institute in more than 10 global locations in Russia, Asia, Latin America, Africa and the Middle East. He worked extensively with transport agencies in Russia, and other countries. The training programs included major components on leadership and management development for civil servants in urban settings. (1993-2002).
- Lead trainer for the Vietnamese public transport sector Training-the-Trainers course for the World Bank's Economic Development Institute in the Vietnam and Washington DC. He was responsible for the sessions on project design and implementation, budgeting and decentralization. He also delivered modules on strategic management, stakeholder analysis, change management, financial management, team building, leadership development, conflict resolution and marketing (1994-1996).

- Consultant to the International Monetary Fund (IMF) to develop an information technology strategic plan for the Ministry of Finance in Vietnam, and conducted a series of information management seminars for state officials (1993-1994).
- Lead Instructor for "Strategies and Tools for Program Management," a 4-week training seminar for executives and middle managers in developing countries sponsored by the University of Maryland (1990-1993).
- Co-manager of the USAID 5 year "Implementing Policy Change" (IPC) project. Dr. Ingle's responsibilities included research, writing and facilitation of stakeholder policy reform seminars in various countries (1989-1994).

d. Peer-Reviewed Publications, Partial Listing

Books And Monographs

- Project Management Toolkit: A Strategic Framework for New Local Governance. (With Masami Nishishiba, Hisao Tsukamoto and Mari Kobayashi). The Tokyo Foundation. 2007 (In Japanese and English)
- Tools for Community Based Environmental Management in Vietnam: The CBEM Toolkit. Executive Leadership Institute and the National Policy Consensus Center, Portland State University, 2005. (Edited with Shpresa Halimi)
- The Project Management Toolkit: Achieving Results that Endure in Transition Societies. Booz Allen Hamilton, 2002. (Edited with R. Aldrete)
- Managing Programs and Projects for Effectiveness and Sustainability: Concepts and Techniques. Booz-Allen & Hamilton, 2000.
- Sustainability Manual: Project Identification, Design, Implementation and Operations. Booz-Allen & Hamilton, 1999.

Articles

- "Cross-Border Capacity Building: Selected Examples of Portland State University's Involvement in Tertiary Level Educational Reform in Vietnam" (With Gil Latz and Marcia Fischer). Accepted for delivery at the PICMET'09 Portland International Conference on Management of Engineering and Technology. (2009).
- "Community-Based Environmental Management in Vietnam: The Challenge of Sharing Power in a Politically Guided Society". (With Shpresa Halimi). Public Administration and Development. 27: 95-109. (2008)
- "Defining Sustainable Development: Environmental and Investment Perspectives and Policy Concerns." In Administrative Reforms in Global Perspectives, ed. Ali Farazmand. Highland Heights, KT: IJPA, Northern Kentucky University (1994) (with D. Gustafson).
- "Institutional Sustainability: a Conceptual Framework." In Institutional Sustainability in Agricultural and Rural Development: A Global Perspective, ed. Derick W. Brinkerhoff and Arthur A. Goldsmith. New York, NY: Praeger Publishers, 1990 (with D. Brinkerhoff, A. Goldsmith, and S. Tjip Walker).
- "Integrating blueprint and process: A structured flexibility approach to development management," Public Administration and Development (1989, Volume 9) (with D. Brinkerhoff).

e. Collaborations Outside Portland State University

- Advisory Board Member, Global Envision, Mercy Corps, Portland, Oregon, (2005-2011).
- American Society for Public Administration (ASPA), Section on International and Comparative Administration, Executive Committee Chair and Member (1973-2011).

f. Key Substantive Public Official Training & Capacity Building Areas

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|---|---|
| - Urban Public Administration Reform | - Contemporary Global & Urban Governance |
| - Civil Servant Training & Capacity Building | - Multi-level Network Governance Structures |
| - Institutional and Regulation Reform in Transitional Countries including Vietnam | - Stakeholder Analysis and Participation |
| - Strategy Roadmaps and Scenaric Thinking | - Leadership and Management Development, Mentoring and Coaching |
| - E-government Approaches and Practices | - Consultant Teamwork and Connection: Knowledge and Experience |
| - Institutional Assessment and Reform Approaches | - Leadership and Management Training-of-Trainers Design and Delivery in Vietnam |
| - Organizational Analysis and Development | - Human Resource System Improvement |
| - Change Management Concepts and Tools | - Information Technology Diffusion and Adaptation Strategies including E-Government |
| - Application of Geographical Information Systems (GIS) in Urban Administration | - Urban Infrastructure Investment Financing |
| - Program Development and Sustainability | - Financial System Strategy Formulation & Implementation |
| - Project Design and Implementation Toolkits | - Performance Measurement Approaches |
| - Cross- Cultural Leadership Development | - Development of Curriculum, Learning Materials and Civil Servant Educational Manuals |
| - Public-Private Partnership Assessment | - Community Engagement |
| - Capacity Building in Municipalities | |
| - Community Based Service Learning | |
| - Performance-Learning Pedagogy | |
| - Preparation of Consultant Reports | |

g. Languages

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|------------|-------------|
| English | - Native |
| Vietnamese | - Very Good |
| Thai | - Excellent |
| Spanish | - Good |