Trevor Nelson

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EDUCATION

Candidate for Masters of Digital Media, Ryerson University, Toronto, Ontario, Canada **2016**

Bachelor of Commerce, Dalhousie University, Halifax, Nova Scotia, Canada **2012**
Specialization in International Business

High School Diploma, Crescent School Diploma (Honours)**,** Toronto, Ontario, Canada **2007**

WORK EXPERIENCE

Deloitte Consulting **2012-2015**
Business Technology Analyst

- Performed Project Management tasks for the "Go-Live" of a multimillion dollar billing and accounts implementation at a large insurance client.
- Engaged as a Business Analyst on a large Guidewire system implementation at a provincial worker's compensation insurance client; interacting with clients to assist in definition of business requirements, coordinating offshore quality assurance resources in India and executing systems development.
- Deployed as an Agile Performance Coach at a "top 10" insurance client, tasked with improving operational processes in the information systems department. This enabled the client to deploy software to the organization better, faster and cheaper by using Kanban and Agile methodologies.
- Developed a Technology Future State Roadmap for a large insurance client. This project involved creating powerpoint slides for senior leadership, attending informational meetings and taking notes with internal and Deloitte Insurance subject matter experts.
- Compiled industry data to create a financial profile of the top 30 Canadian P&C Insurers.
- Collaborated on the launch of the Deloitte Digital brand, creating proposals and developing marketing materials to support the new Go-To-Market Strategy; involving innovative new service offerings in strategy, mobile, social, web, digital content and digital enterprise resource planning.

RBC Capital Markets **2011**
Co-op Business Analyst

- Liaised with an international project team to implement a sub-ledger inventory management system across the Capital Markets trading platform. Created a project cost management tool on excel and educated successors on its effective use.
- Maintained, prepared and monitored key project reports to assist managers with project planning, scheduling and tracking.

Canadian Maritime Engineering **2010**
Co-op Analyst

- Assisted in a website overhaul project for a small engineering firm. Improved their online profile and marketing. Collaborated with the sales team to prepare sales materials for trade shows and sales calls.

ACTIVITIES & INTERESTS & TECHNICAL SKILLS

Royal Conservatory of Music, Grade 9 Piano. Graduated with First Class Honours **2016**
Royal Conservatory of Music Harmony Course **2015**
Queen's University Business Case Competition 1st Place - Management Information Systems **2012**
Crescent School Music Award **2007**
Digital Music Production (Ableton, Push, Logic, Garageband) **Ongoing**
Technical Skills- MS Office, MS Project, Guidewire, SharePoint, Ruby, HTML, HP Quality Center