

CUSTOMER REPAIR REQUEST

Date: _____

Name: _____

Shipping Address: _____

(No PO Box)

City, State, Zip: _____

Daytime Phone: _____

Email: _____

*Please mail completed form along with
the item you would like repaired to:*

**Attn: Customer Service
Weems & Plath
214 Eastern Ave.
Annapolis, MD 21403**

PRODUCT INFORMATION – Item(s) you are returning *(Check all that apply)*

- | | | |
|---|--|---|
| <input type="radio"/> Quartz Clock | <input type="radio"/> Quartz Ship's Bell Clock | <input type="radio"/> 8-Day Wind Clock |
| <input type="radio"/> Time & Tide Clock | <input type="radio"/> Barometer | <input type="radio"/> Stormglass |
| <input type="radio"/> Barometer/Thermometer | <input type="radio"/> Barom/Therm/Hygrom | <input type="radio"/> Lamp |
| <input type="radio"/> Hand Bearing Compass | <input type="radio"/> Electronic Barometer | <input type="radio"/> Radio Control Clock |
| <input type="radio"/> Other _____ | | |

REASON FOR RETURN – *(Check all that apply)*

Please note that all items sent in for warranty evaluation may be subject to a repair charge.

QUARTZ SHIP'S BELL

- ☐ Not working at all
- ☐ Too fast
- ☐ Too slow
- ☐ Battery corrosion
- ☐ Loose hand(s)
- ☐ Broken glass
- ☐ Second hand moves, but minute and hour hands do not move
- ☐ Not chiming
- ☐ Bells out of sync

QUARTZ CLOCK

- ☐ Not working at all
- ☐ Too fast
- ☐ Too slow
- ☐ Battery corrosion
- ☐ Loose hand(s)
- ☐ Broken glass
- ☐ Second hand moves, but minute and hour hands do not move

8-DAY WIND CLOCK

- ☐ Not working at all
- ☐ Too fast
- ☐ Too slow
- ☐ Loose hand(s)
- ☐ Broken glass
- ☐ Not chiming
- ☐ Bells out of sync
- ☐ Over wound

BAROMETER/THERMOMETER

- ☐ Barometer not working
- ☐ Thermometer not working
- ☐ Not working at all
- ☐ Not accurate
- ☐ Broken glass
- ☐ Loose needle
- ☐ Unable to set with set screw

LAMPS

- ☐ Broken chimney
- ☐ Oil font leaks
- ☐ Does not stay lit
- ☐ Wick does not advance
- ☐ Broken burner

BAROMETER

- ☐ Not working at all
- ☐ Not accurate
- ☐ Broken glass
- ☐ Loose needle(s)
- ☐ Unable to set with set screw

HAND BEARING COMPASS

- ☐ Bubble(s)
- ☐ Not accurate

BAROMETER/ THERMOMETER/ HYGROMETER

- ☐ Barometer not working
- ☐ Thermometer not working
- ☐ Hygrometer not working
- ☐ Not working at all
- ☐ Not accurate
- ☐ Broken glass
- ☐ Loose needle
- ☐ Unable to set with set screw

OTHER

Weems & Plath®

support@weems-plath.com | 410-263-6700

Note: Repairs may take up to 4 weeks. If fees apply we will contact you. Manufacturer's lifetime warranty does not cover accidental damage.