

The University of Auckland - Apple Computer Service Report

Customer to complete

Campus
Faculty
Pick up Address
User's Name
User's Phone ext
User's Email

IT Manager's Name
IT Manager's Email
IT Manager's ext

Equipment Requiring Service Including Model

Model
Serial Number
Accessories

Service Required - please describe the problem

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Special Comment (eg need data protection)

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Computer Password

You will be contacted if your password is required

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Sequence: 1. Complete Job Sheet 2. Take item to Faculty IT Manager's office 3. Service Provider Called to collect 4. Repaired & returned to IT Manager. Service provider: Magnum Mac, contact: Patrick Dawson, email: akluniservice@renaissance.co.nz

Service Provider to Complete

Date/Time Contacted

Date/Time Collected

Date/Time Returned

Apple Warranty

Warranty Expiry Date

Out of Warranty or Insurance Repair Action

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Quote Delivered

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Purchase Order No (if out of cover)

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Insurance

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Repairs Effected

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Customer Contacts Made

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