



## AFI Financial Inclusion Data Workshop Agenda

Co-hosted by the Bank Negara Malaysia

Lanai Kijang

Bank Negara Malaysia, Kuala Lumpur

June 21 & 22, 2010

Day 1: Monday June 21, 2010		Remarks
9.00 am-9.30 am	<p><b>Welcome remarks</b></p> <ul style="list-style-type: none"> <li>▪ V. Vijayaledchumy, Director, Central Banking Services, Bank Negara Malaysia</li> </ul> <p><b>Opening remarks</b></p> <ul style="list-style-type: none"> <li>▪ Alfred Hannig, Executive Director, Alliance for Financial Inclusion (AFI)</li> </ul>	
<b>Morning session</b>	<b>Overview of financial inclusion data initiatives</b>	Moderated by <b>Alfred Hannig</b>
9.30 am-10.30 am	<p><b>Key Issues in Financial Inclusion Measurement, Survey Design and Implementation</b></p> <ul style="list-style-type: none"> <li>- David Porteous, Director, Bankable Frontier Associates</li> </ul>	
10.30 am-10.50 am	<b>** Group Photo and Coffee Break **</b>	
10.50 am-11.10 am	<p><b>Introduction</b> to Survey result and preliminary framework for financial inclusion definition</p> <ul style="list-style-type: none"> <li>- Sung-Ah Lee, Lead Manager, AFI</li> </ul>	
11.10am-12.00pm	<p><b>Superintendencia de Banca, Seguros y AFP (SBS) del Peru:</b> Indicators of Financial Inclusion used by SBS</p> <ul style="list-style-type: none"> <li>- Giovanna Priale, General Manager for Products and Services</li> </ul>	
12.00 pm- 1.15 pm	<b>** Lunch **</b>	
<b>Afternoon session</b>	<p><b>Defining and measuring financial inclusion</b></p> <p><i>The results of the registration survey filled out by all participating institutions at the workshop clearly showed the need for reaching a common understanding of financial inclusion and developing a conceptual framework to measure financial inclusion. This session aims to define the common elements that make up financial inclusion based on the background paper summarizing the survey result and country examples.</i></p>	Moderated by <b>David Porteous</b>
1.15 pm-3.45 pm	<p><b>Open discussion</b></p> <p>Definition of financial inclusion: Review framework and identify key elements</p>	Format: Small break-out groups
3.45 pm-4.00 pm	<b>** Coffee Break **</b>	

4.00pm-4.50 pm	<b>Bank Negara Malaysia:</b> Measuring financial literacy - Brief on the new OECD Initiative - <b>Koid Swee Lian</b> , Director, Consumer and Market Conduct Department	
4.50pm-5.00pm	<b>Wrap-up of Day 1 discussions</b> - David Porteous	
8:00pm - 9:30 pm	<b>** Dinner **</b> Hosted by Mr. Gopal Sundaram, Assistant Governor, Bank Negara Malaysia	Lanai Kijang

<b>Day 2: Tuesday June 22, 2010</b>		<b>Remarks</b>
9.00am-9.10am	<b>Opening Remarks.</b> Reflections on Day 1 discussion and introduction to the data working group. - Alfred Hannig	
<b>Morning Session</b>	<b><i>Financial Inclusion measurement, methodology and usage</i></b> <i>Country presentations will focus on particular themes related to the financial inclusion data gathering process including methodology, implementation, and informing policy-making and product design.</i>	Moderated by <b>David Porteous</b>
9.10am - 10.10am	<b>Presentation by Comision Nacional Bancaria y de Valores (CNBV), Mexico:</b> Using existing data to measure Financial Inclusion - <b>Raul Hernandez</b> , Director General, Access to Finance, and <b>Alejandro Vazquez</b> , Deputy Director, Access to Finance	
10.10am - 10.30am	<b>** Coffee Break **</b>	
10.30am - 11.30am	<b>Bank of Zambia:</b> Collaborating with multiple stakeholders to measure financial inclusion - <b>Norbert Mumba</b> , Assistant Director, Regulatory Policy and Liquidations	
11.30am - 12.30pm	<b>Bank of Thailand:</b> Linking financial inclusion data with policymaking - <b>Norasi Bukhamana</b> , Team Executive, Financial Institutions Strategy Department, Financial Institutions Policy Group	
12.30pm- 1.30pm	<b>** Lunch **</b>	
<b>Afternoon session</b>	<b><i>The AFI Financial Inclusion Data Working Group</i></b> Members will agree on the objectives, concrete next steps, topics for future working group discussion, and key outcome products (e.g. white paper, guidelines) of the working group.	Moderated by <b>David Porteous</b>

1.30pm-1.45pm	<b>Introduction to the Working Group:</b> Background and introduction to afternoon discussions on defining the working group - David Porteous	
1.45pm-3.30pm	<b>Open Discussion</b> <b>Objectives and mandate of the Working Group</b> Identify and prioritize key topics to be addressed through the working group and the desired formats of discussion and products of the working group.	Format: Small break-out groups
3.30pm-3.50pm	<b>** Coffee Break **</b>	
3.50pm-5.10pm	<b>Organization and logistics of the Working Group</b> Members will discuss and agree on the practical and operational issues of the working group.	Moderated by <b>David Porteous</b>
5.10pm- 5.40pm	<b>Wrap-up:</b> Summary of discussions and propose next steps - <b>David Porteous</b>	
5.40pm-6.00pm	<b>Closing remarks</b> - <b>Dato' Muhammad Ibrahim</b> , Deputy Governor, Bank Negara Malaysia	