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## Naomi Purcell

100 Broadway Lane, New Parkland, CA 91010

Home: 000-000-0000 | Cell: (555) 987-1234

Example-email@example.com

### Summary

Exceptionally sensitive and thorough Medical Social Worker with a stellar patient service record. Adept at fostering and sustaining productive and positive relationships with patients families and medical staff. Able to explain complicated medical and social work procedures in a clear and professional manner to a variety of professional and non-professional audiences.

### Highlights

- Extensive medical social work experience
- Strong familiarity with medical issues specific to the elderly
- Exceptional skills in cultivating productive relationships with patients and physicians
- Superior expertise in a wide variety of clinical duties and procedures
- Good skills in patient evaluation and accurate documentation
- Outstanding oral and written communication abilities

### Work Experience

**Medical Social Worker**  
**Hennepin County Medical Center**

**6/1/2011 - Present**  
**Minneapolis, MN**

- Oversaw managed care unit operations and conducted case management screening procedures.
- Provided support in crisis and emergency patient situations.
- Performed psychosocial patient assessments as necessary.
- Participated in designing and organizing quality enhancement initiatives.
- Strove to maintain a safe and secure clinical environment for patients and medical staff.

**Medical Social Worker**  
**Great Lakes General Hospital**

**6/1/2007 - 5/1/2011**  
**St. Paul, MN**

- Provided short-term counseling and crisis intervention services as necessary.
- Functioned as hospital liaison to various community resource programs.
- Participated in interdisciplinary clinical team activities on a regular basis.
- Consulted with a variety of facility educational and support services.
- Conducted patient home follow-up visits as required.

### Education

**Master's Degree - Social Work & Public Health**  
University of Minnesota

**2007**  
Minneapolis, MN

**Bachelor's Degree - Social Work**  
University of Minnesota

**2004**  
Minneapolis, MN

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