

Jason Roberts

Bar staff resume

KNOWLEDGE OF

Customer service

Taking orders

Customer facing roles

Serving food & drinks

Cash handling

Serving drinks

Cleaning areas

Restocking bars

Handling drunk clients

Wines & spirits

CAREER OBJECTIVE

A confident, friendly and reliable young person who has a passion for serving food and drinks and putting smiles on people's faces. Jason has excellent command of the English language and bubbly personality which he uses to create a friendly, buzzing atmosphere for customers to enjoy. He is professional, well presented and able to communicate clearly with people at all levels. Right now he is looking for a suitable entry level position with an exciting & ambitious company that offers career development opportunities.

ACADEMIC QUALIFICATIONS

Coventry North College	2011 - 2012
Diploma in Hospitality	Pass
Birmingham South High School	2008 - 2011
Maths	Pass
English	Pass
Geography	Pass
Physics	Pass

BAR STAFF SKILLS ACQUIRED WHILST STUDYING

- Delivering top quality service and ensuring all drinks and products are presented to the highest standards.
- Ensuring the highest levels of cleanliness, safety, compliance with licensing law and cash handling procedures.
- Maintaining the cleanliness of the bar, front of house, beer gardens and toilets.
- Responding promptly and effectively to customer requests and queries.
- Able to work unsupervised in a busy environment.
- Tallying the bill and collecting money.
- Entertaining and talking to customers.

KEY COMPETENCIES

- Keeping up-to-date with current promotions and new products.
- Knowledge of all aspects of relevant licensing laws, trading standards, food hygiene issues, and health and safety standards.
- Delivering the best CQSMA standards (Cleanliness, Quality, Service, Maintenance, and Atmosphere).

HOBBIES & INTERESTS

As a very sociable person, Jason likes to arrange events and night outs for his close circle friends. His other favourite pastime is shopping for clothes, and as a fashion conscious individual he is well aware of the latest trends.

PERSONAL SKILLS

Standards driven

Good sense of humour

Excellent self presentation

Self motivated

Multi tasking

Detail orientated

Organised & methodical

Observant

PERSONAL DETAILS

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