

# Charles N. Johnson

(760) 868-2080 ☐ (760) 269-3150 FAX  
11433 Buttemer Road Phelan, California 92371

## Summary

A financial and project manager with over twenty years experience in design and implementation for both financial operations and systems management. A team leader who has proven to be a creative problem solver and team builder.

## Systems Management

- Project consultant on chargeback software evaluation, selection, and implementation.
- Project manager for the general ledger implementation with a staff of operations officers, accountants, technical writers, and programmer analysts.
- As project manager, directed the implementation of the data center financial management and billing system. This was a reinstallation of the chargeback system.
- Managed a team which developed automated product costing and transfer billing systems. This project went beyond chargeback into full product/service costing.
- Team coordinator for the selection and implementation of a new general ledger and report writing system.
- Developed custom financial and management reports utilizing the general ledger reporting system.

## Financial Management

- Established a full accounting function (general ledger, payroll, accounts payable and receivable, and cash receipts) for six new companies.
- Managed a professional staff of 23 and \$5 million budget with responsibility for general accounting and accounts receivable factoring general ledgers.
- Created a cost analysis group to develop information services billing rates and operational product costs. This was the financial side of the chargeback system.
- Implemented an automated cash management system utilizing concentration accounts, zero-balance accounts, electronic wires, and depository transfers.
- Invested surplus funds of \$10 million in commercial paper and repurchase agreements.
- Coordinated cost/performance industry surveys to identify cost reduction opportunities.

## Training and Development

- University Adjunct Professor and Visiting Assistant Professor, lead faculty in finance for BS and MBA programs.
- Conduct custom financial seminars on information services principles and practices. I have been teaching seminars on chargeback since 1982.
- Conference & seminar speaker on chargeback related topics for IT Financial Management Association.
- Taught training classes for financial analysts, accountants, and programmer analysts.
- Developed training materials and classes to improve the productivity of financial staff in the use of financial systems.

# Charles N. Johnson

(760) 868-2080 □ (760) 868-5125 FAX

## Professional Experience

|   |  |  |
|---|--|--|
| CNJohnson & Associates<br>A Financial & Systems<br>Consulting Firm                      | Virginia Information Technologies Agency<br>Northwest Region Data Center<br>Commerce Bancshares<br>MassMutual Insurance<br>Allegiance Healthcare (Baxter)<br>Union Pacific Railroad<br>TRW Information Systems Division<br>First Security Information Technology | Richmond, VA<br>Tallahassee, FL<br>Kansas City, MO<br>Springfield, MA<br>McGaw Park, IL<br>St. Louis, MO<br>Orange, CA<br>Salt Lake City, UT |
| Regional Academic Coordinator<br>Visiting Assistant Professor<br>Lead Faculty - Finance | University of Redlands<br>Alfred North Whitehead College for<br>Lifelong Learning  | Redlands, CA   |
| Financial Systems Liaison   | Security Pacific Automation Co., Inc.  | Los Angeles, CA  |
| Controller, Finance and Cost<br>Division Manager  | Security Pacific National Bank   | Los Angeles, CA  |
| Project Leader  | Sanwa Bank   | Los Angeles, CA  |
| Accounting Manager  | Retail Consumer Services, Inc.   | Marina Del Rey, CA   |
| Financial Analysis and<br>Accounting Manager  | First Interstate Services, Inc.  | Los Angeles, CA  |

## Education

Master of Business Administration, California Lutheran University  
Bachelor of Science, Business Management, San Diego State University

## Professional / Activities

American Youth Soccer Association (29 years of service), Area Director (10D), 1992 & 1997  
Referee of the Year, National Referee, Coach, Referee, and Management Instructor  
IT Financial Management Association, Member & Conference Speaker, Recognized for a  
Decade of Service  
Blessed Junipero Serra/Our Lady of the Snows Finance Council, Chair  
Diocese of San Bernardino Finance Council  
Tri-Community Kiwanis Club, Past-President, Past-Treasurer, Kiwanian of the Year,  
Outstanding Service Award (2002)  
Phelan Municipal Advisory Council, Chairman & Board Member  
Phelan Chamber of Commerce, Treasurer & Outstanding Citizen Award, 1994  
University of Redlands, Whitehead Center, Excellence in Teaching award 1992-93