JANALI DAVIS, CBAP

ABOUT JANALI DAVIS

Ms. Janali Davis is a Certified Senior Business Analyst with over 10 years of experience in business analysis, quality assurance and leading teams in large enterprise application projects. Janali is an expert at gathering business requirements through JAD sessions and meetings and is experienced with creating business use cases. She is skilled at developing test cases and is proficient in Blueprint Requirements Centre and various data modeling tools including Microsoft Visio and Rational Rose. Janali possesses extensive hands on experience with documenting detailed specifications on numerous projects in the Health Care, Government, Environment, Insurance, Pharmaceutical and Financial Services industries. Janali is a strong communicator and solid workshop facilitator with effective problem solving skills.

PROFESSIONAL EXPERIENCE

Company	Position	Location	Dates
Ministry of Environment	Senior Business Analyst	Toronto, Ontario	Jan 2009 – Mar 2010
Ontario Assn of Community Care Access Centres	Senior Business Analyst	Toronto, Ontario	Aug 2006 – Nov 2007
Edulinx Canada	Senior Business Analyst	Mississauga, Ontario	Apr 2006 – May 2006
Ministry of the Environment	Senior Business Analyst	Toronto, Ontario	Feb 2006 – Mar 2006
Workplace Safety and Insurance Board (WSIB)	Senior Business Analyst	Toronto, Ontario	Mar 2005 – Dec 2005
Shoppers Drug Mart	Senior Business Analyst	Toronto, Ontario	Apr 2004 – Mar 2005
Health Canada, NIHB	Lead Business Analyst	Toronto, Ontario	Mar 1998 – Apr 2002
CIBC	Business Analyst	Toronto, Ontario	Jun 2003 – Apr 2004
Shoppers Drug Mart	QA Lead	Toronto, Ontario	Apr 2002 – May 2003

PROJECT HIGHLIGHTS

Ministry of Environment – Toronto, Ontario

Senior Business Analyst

Jan 2009 – Mar 2010

Responsibilities:

- Worked with project stakeholders to establish functional and non-functional system requirements
- Created project RUP Requirements Artifacts including Business Process Models and Business Use Cases, System Use Cases and Activity Diagrams
- Determined system requirements for the interface with IFIS

Environment:

- Blueprint Requirements Center, RUP, UML, Rational Software Modeler, Microsoft Office Suite

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Ontario Association of Community Care Access Centres – Toronto, Ontario

Senior Business Analyst

Aug 2006 – Nov 2007

Responsibilities:

- Acted as the Lead Business Analyst for the Billing module of the application
- Worked closely with users and stakeholders to determine their business needs for CCAC's Enterprise Case Management System
- Conducted workshops with province-wide team representatives to establish business requirements
- Analyzed and documented business requirements and designed and developed detailed system requirements
- Trained and mentored the Business team in RUP methodology and in documenting requirements artifacts
- Created requirements templates for the team to use

Environment:

- RUP, Use Cases, UML, Microsoft Visio, Microsoft Office Suite, J2EE

Edulinx Canada – Mississauga, Ontario

Senior Business Analyst

Apr 2006 – May 2006

Responsibilities:

- Successfully established requirements and completed use cases for a complex web-based Loan administration system within an aggressive six week timeframe
- Conducted interviews and workshops with project stakeholders to establish a common understanding of business processes and rules

Environment:

- RUP, Use Cases, UML, Microsoft Visio, Microsoft Office Suite, J2EE

Ministry of the Environment – Toronto, Ontario

Senior Business Analyst

Feb 2006 – Mar 2006

Responsibilities:

- Worked with the Steering Committee to establish the Project Vision that set out the project objectives and scope
- Ensured that deliverables completed by the vendor were in accordance with Ministry standards and RUP methodology

Environment:

- MS Project, RUP, Use Cases, UML, Rational Rose, Microsoft Office Suite

Workplace Safety and Insurance Board (WSIB) – Toronto, Ontario

Senior Business Analyst

Mar 2005 – Dec 2005

Responsibilities:

- Established requirements for the Financial and Management Reports that measured the application's effectiveness at meeting its primary objectives
- Determined system requirements for the online Security and Profile Management system
- Developed Business Case and Business Process Models
- Led a team of Testers and Business Representatives in completing the User Acceptance Testing

- Created and managed the schedule that ensured testing was completed with a high level of quality within an aggressive testing deadline

Environment:

- MS Project, RUP, Use Cases, UML, Visio, Cognos Reporting Tools (Impromptu, PowerPlay), Microsoft Office Suite, Test Director, J2EE

Shoppers Drug Mart – Toronto, Ontario

Senior Business Analyst

Apr 2004 – Mar 2005

Responsibilities:

- Tested the system claim interface with Federal, Provincial and Private Insurers to ensure requirements were satisfied
- Investigated and analyzed system defects, business requirements and the impact of system changes
- Created and managed the schedule that ensured testing was completed with a high level of quality within an aggressive testing deadline

Environment:

- Agile (SCRUM), MS Project, Microsoft Office Suite, Test Director, J2EE

Health Canada, NIHB – Toronto, Ontario

Lead Business Analyst

Mar 1998 – Apr 2002

Responsibilities:

- Led a team of Developers, Testers and Business Analysts through the development and maintenance of Health Canada's NIHB Financial Reporting System and Data Warehouse
- Provided production support to Health Canada for their Data Warehouse, Ad Hoc Reporting System, Financial Reporting System, Call Centre Reports and Billing Invoices
- Worked with the client to develop SQL queries for financial and fraud-related inquiries
- Coordinated implementation of releases, version control and change management activities
- Analyzed and documented system change requests, requirements and enhancements

Environment:

- ISO 9001 Compliance Standards, MS Project, Visio, Microsoft Office Suite, SQL, Oracle Discoverer, Cognos Reporting Tools (Impromptu, PowerPlay), Visual Basic

CIBC – Toronto, Ontario

Business Analyst

Jun 2003 – Apr 2004

Responsibilities:

- Developed business requirements, wrote and executed test cases for the CIBC Data Warehouse ETL process
- Developed the plan and schedule for testing the new GUI system and Interface functionality

Environment:

- XML Spy, Merant RTM, Microsoft Office Suite

Shoppers Drug Mart – Toronto, Ontario

QA Lead

Apr 2002 – May 2003

Responsibilities:

- Led a team of Testers through the System Integration and User Acceptance Testing
- Analyzed, modeled and documented system requirements for Shoppers Drug Mart's next generation pharmacy system
- Developed quality standards and processes that resulted in a high level of quality while reducing testing time by 50%
- Wrote and executed functional test cases for complex areas of the system

Environment:

- Agile (SCRUM), RUP, UML, CRM, MSProject, Rational Rose, Microsoft Office Suite, Test Director, SQL, J2EE

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TECHNICAL PROFICIENCIES

Technology	Tools
Requirements Management Tools	Blueprint Requirements Center, Rational Requisite Pro
Modeling Tools	Rational Software Modeler, Rational Rose, MS Visio
Operating Systems	Windows XP/2000/98/Vista/7
Development Languages	UML, XML, SQL
Development Environments	J2EE, Visual Basic, Oracle, DB2
Reporting Tools	Cognos (Impromptu, Powerplay), Crystal Reports, Oracle Discoverer
Testing Tools	Test Director, Merant RTM, Bugzilla

EDUCATION & ACCREDITATION

Qualification	Institute
Certified Business Analyst Professional (CBAP)	International Institute of Business Analysis (IIBA)
Business System Analyst Certificate	Information Technology Institute
B.A. Bachelors (Including Honours)	University of Pennsylvania