

[Tweet](#) (function() { var s = document.createElement('SCRIPT'), s1 = document.getElementsByTagName('SCRIPT')[0]; s.type = 'text/javascript'; s.async = true; s.src = 'http://widgets.digg.com/buttons.js'; s1.parentNode.insertBefore(s, s1); })();

PROFESSIONAL SUMMARY:

- Highly motivated employee with over 9 years of experience in coordinating complex projects and issues across organizational boundaries.
- As Business Analyst, I provide support to the project team in analysis and documentation of business needs and ensuring the accurate alignment of technology with business objectives, I am experienced in business analysis, cross system integration analysis, data analysis, use case analysis, requirements elicitation, gap analysis, configuration and change management, process re-engineering, design, testing, problem-solving and project management.
- Liaison experience, customer consultant facilitating business process integration efforts between diverse groups, communication of technical concepts to non-technical audiences, Joint collaboration of business and technical environments, JAD facilitator.
- Experience in managing and implementing systems for new products or processes or for enhancement of current products or processes by leveraging industry standard software delivery methodologies, practices and standards like (PMLC/ SDLC, PMBOK, AGILE).
- Planning, coordinating and tracking project activities designed to meet documented requirements.
- Coordinate release activities with the project team members
- Expert in complex data collection and analysis activities using advanced SQL, RDBMS knowledge across database platforms such as Oracle, DB2 and Sybase.
- In-depth knowledge of web services, service oriented architecture (SOA), ETL, data warehouse and business intelligence (BI) concepts, Master Data Management, Metadata Management and Data Quality Management(Data Flux).
- Experience in analyzing, designing and deploying of event driven data management processes.
- Solid understanding of computing environment, systems engineering concepts, architectural framework diagrams, QA testing, building test plans, test cases, scripts, UAT, systems integration with multiple sources including outside vendors.
- Familiar with Internal controls framework COSO, COBIT, IT Controls, RCSA and SOX Act.
- Seamless understanding of business and technology and their interrelationships.
- Creative and aggressive self-starter with integrative thinking skills, capable of forming and maintaining positive and productive working relationships in internal, external, independent and team environments.
- Excellent analytical ability, facilitative, consultative, accountable, strong leadership, interpersonal communication and judgment skills including teamwork, building customer relationships.

EDUCATION & CERTIFICATIONS:

- Master of Sciences in Information Systems Management Stratford University 2009-2010
- Computer Science (Master level Course work) Old Dominion University 2001-2003
- Bachelor of Engineering in Mechanical Engineering Osmania University 1996-2000
- IT infrastructure Library(ITIL) V3 Foundation April 2011
- Certified Scrum Master (CSM) from SCRUM Alliance July 2011
- Certification of Completion Oracle 10g: Data Warehousing Fundamentals May 2009
- Certification of Completion Data Modeling for Business Analyst (Learn Quest) Feb. 2010

TECHNICAL SKILLS:

Project Management Methodologies: SDLC, Rational RUP, Agile

Tracking Tools: Clear Quest, Clear Case, Visual Source Safe, Rational Requisite PRO, DOORS, Rose, Quality Center, BMC Remedy, Blueprint.

Workflow Tools: MS Visio, MS Project, MS Office, MS SharePoint

Data Warehouse / Data Quality: Data Stage, Orchestrate, Data Flux, SAS, Teradata Datawarehouse, Erwin.

Databases: SQL Server, Sybase, MS Access, MySQL, Oracle 11g, DB2 (8.1)

Programming Languages: Java, .NET, SQL, HTML, XML

RELEVANT WORK EXPERIENCE:

Confidential, Atlanta, GA

Technical Business Analyst Consultant Feb.'12 Present

- Participated in Product Owner Team meetings (POT /Sprint) to elicit Business Process Model, User stories, Non-Functional requirements for the 'Availability' functionality to be developed.
- Managed Requirements artifacts templates in Blueprint requirements management system.
- Managed traceability of requirement artifacts.
- Documented features and capabilities for Business Rules Engine.
- Completed Drafting Context/ Brian Storm diagram for Availability Functionality.
- Lead system integration analysis, requirement analysis with key business and technical stakeholders including architects, developers and analysts.
- Facilitated JAD sessions or interview users to determine their needs.

SUPPORTED Projects / Initiatives

- Project REvolution (Feb.'12 Present)

Confidential, McLean, VA

Business Applications Analyst, Sr Sep.'06 Feb. '12

Responsibilities & Accomplishments:

- Managed projects within a division or department and portions of large cross-partner, departmental, or divisional projects throughout the life cycle.
- Managed project risks by effective communication to stakeholders with appropriate mitigation strategies.
- Lead system integration analysis, requirement analysis, design, testing, and support and debugging activities with key business and technical stakeholders including architects, developers and analysts.
- Lead 3 analysts in the system integration analysis, data analysis and requirements elicitation for the implementation of various producer /consumer system(s) adaptors to publish/consume data in/from enterprise data services hub in the form of canonical data format.
- Facilitated JAD sessions or interview users to determine their needs or engage in either requirement soliciting methods. Lead complex data collection and analysis activities.
- DOORS Administration Support - Supported project teams to manage requirements, baseline, traceability and implement Change Requests. Helped development teams to Export design document to DOORS and generate RTM and other applicable deliverables as required by SDLC checkpoints.
- Lead data modeling and research alternatives for the development of business requirements. Performed data analysis with high complexity in support of ad-hoc customer requests. Developed SQL, SAS queries and reports for analyzing and presenting the data.
- Analyzed data for SOA initiatives to determine data impacts to systems, both internal and external.
- Reviewed and managed complex business process information and data scenarios, Performed impact analysis, GAP analysis for new processes or changes to existing processes including process redesign to improve on the current methods, apply analytical skills, and produce thoughtful and strategic recommendations for review with the business partner.
- Demonstrated ability to see patterns, identify root causes and combine disparate ideas to maximize value. Highly focused on efficiency and process improvement.
- Actively participate and document lessons learned prior to the project close-out. Maintain lessons learned as part of the organization repository accessible to the entire team for reference.
- Reviewed and managed application controls to identify gaps, ineffective, poorly designed duplicative controls.

- Accountable for completion of high quality requirement deliverables on schedule that comply with controls (SOX & Non SOX), standards and procedures.
- Incorporated requirements traceability through design, testing and user acceptance phases.
- Managed all phases of testing including development of test plans, scenarios, data, and test scripts for facilitation of System Integration Testing (SIT) and User Acceptance Testing (UAT).
- Analyzed the test environment for usability and user interface design. Defect tracking, recording, and management to ensure defect correction completion.

SUPPORTED Projects / Initiatives

- Multifamily Loan Underwriting and Servicing (1.0) (Apr.'11- Feb. '12)
- Single Family Loan Underwriting and Servicing Data Integration & Management (1.0) (Nov.'10-Mar.'11)
 - Enterprise Data Translational Service for converting legacy Form 11/13 data to MISMO data (Oct.'10-Mar.'11)
 - Data Services Infrastructure, DSI Administration (Persistence Service, UUID service, Oracle Enterprise Repository (OER), Oracle Enterprise Management Grid Control (OEMGC) (Sep.'10 Oct.'11)
 - Selling System 2010 Infrastructure upgrade (Mar.'10 Aug.'10)
 - Enterprise Decision Service Framework / Rules Management MISMO (Mar.'10 Aug.'10)
 - FHFA Capital Reporting Initiative (Jan.'10 Feb.'10)
 - Enterprise Governance, Risk and Control (GRC 3.5) (Jun.'09 Dec.'09)
 - HAMP Regulatory Reporting SF Historical Loan Performance (HLP) (Apr.'08 Apr.'09)
 - FAS140 Retained Portfolio Corporate amortization method changes Enhancement (Apr.'07 Mar.'08)
 - FAS140 Regulatory Reporting MRS system Enhancement (Apr.'07 Mar.'08)
 - FAS140 SF Guarantee Obligation Amortization system Enhancement (Apr.'07 Mar.'08)
- FAS140 Financial Forecasting system Enhancement (Apr.'07 Mar.'08)
- DDAP Summit System enhancement for Regulatory Reporting (Apr.'07 Mar.'08)
- FAS140 SF Risk Based Capital system Enhancement (Apr.'07 Mar.'08)
- Redesign of FHFA Risk Based Capital quarterly reporting system for

Loan and pool level performance data sourcing Enterprise data warehouse (Sep.'06 Mar.'07)

Environment: DOORS 9.2, SQL, SAS, Oracle 11g, DB2 UDB, Sybase, Access DB, Rapid SQL, Data Stage, AIX, Data Flux, Oracle SOA Suite 11g, Oracle Service Bus, J Developer,

Java, XML, BMC Remedy, Java-Eclipse SDK, Rational ClearQuest, ClearCase, Rose, ARIS, MS Office, MS SharePoint, MS Project, DOORS 9.2, Quality Center, TeraData warehouse

Confidential, LLC Norfolk, VA

IT Manager (May'04 Sep.'06)

Technology Initiatives Program

Chenega Advanced Solutions and Engineering (CASE, LLC) is a certified 8(a) Alaskan Native Corporation, a Woman-Owned Small Disadvantaged Business, CASE, LLC focuses on supporting mission-critical, high-end projects for diverse base of government and commercial clients.

Responsibilities & Accomplishments:

- Managed small to medium sized projects within a division or department and portions of large cross-partner, departmental, or divisional projects throughout entire life cycle.
- Managed infrastructure initiatives and implementation of systems for new products or processes or for the enhancement of current processes.
- Managed an IT Team up to 9 individuals including (Analysts, Developers, Testers, DBA and Network Admin)
- Acted as university liaison between CASE, LLC and local universities / businesses.
- Managed recruiting and training HUB Zone residents to support CASE, LLC and Commercial Businesses Information Technology Projects
- Research, Analyze and support in Proposal development(Technical approach, cost proposal, project development cycle, work breakdown structures, Gannt Charts) for contracting Government projects, SBIR's from Transportation Security Administration, Department Of Transportation, DHS and DOD.
- **Environment:**Visio, Access, SQL, MS Project

Project Manager

CASE, LLC Intranet Development

Managed system integration analysis, requirements elicitation, design and development of In-house intranet development which included the following: Time Management system, Invoice Matrix Generator queries Time Management System and generate invoices and supports VOLPE TracX Contract (DOT); Resume Management system supports employee and candidate resumes; Key word Search capability (Lucene); Automated Email Notifications; Supports employee annual evaluation; CASE, LLC document Storage System; Employee Directory/Profile Management system; Business initiatives development (BID) Database.

Responsibilities & Accomplishments:

- Worked closely with the Executive Management, departmental directors and business users to gather, analyze and create the Business Requirements documents, document the

functional requirements to be provided to development teams.

- Performed business process automation through requirements engineering and business process redesign with gap analysis.
- Distinguished between different types of users (providers, internal staff) and identified several important human engineering factors and guidelines and incorporated them into Data Flow Diagrams extensively to Re-Engineering Business Process with Visio.
- Performed analysis on various modules pertaining to the web application.
- Prepared test plans based on User Requirements Documents (URD) and prepared the test cases for all requirements.
- Provided guidance to the QA team in order to develop scenarios for validation and testing.
- Resolved issues related to requirements during system testing and UAT.
- Participated in the planning and execution of the User Acceptance Testing effort.
- Performed defect tracking, documentation and change requests.
- Initiated and validated changes as well as facilitated new user training and ongoing training and support of project systems, upgrades and modifications in system rules.
- **Environment:**J2EE, XML, MYSQL 5.0, MS Project, VSS, IIS 5.0, Apache Tomcat, Axis, XML, SQL, Visio

Business System Analyst / Project Manager **Confidential**

Managed system integration analysis, requirements elicitation, design and development of Firm fixed price contract "QICR" for Transportation Security Administration (TSA). This served as a database-oriented analytical engine. This application has capability of performing in-built analysis of transportation facilities and its security. It calculates the risk based on mathematical model developed using probability theories and helps analyze and compare risk by generating Graphical reports for the security analyst.

Responsibilities & Accomplishments:

- Worked as a liaison between security Analysts, subject matter experts, management, and IT teams in developing a better understanding of the Business processes. Effectively resolved conflicts in building and agreed upon solution for the proposed system.
- Led inception and elaboration phases of system development in process of iterative development. The system was developed using a component-based architecture enabling maximum reuse.
- Facilitated interview sessions and JAD sessions with Subject matter experts, Counter terrorism specialists and Stakeholders, and identified the needs of the integrated system and categorize them as business and functional.
- Conducted risk analysis to identify risk-centered components that encompassed core functionality of the system and potential risk points to avoid operational errors.
- Modeled functional requirements using use case models to contextualize the system.
- The requirements were leveled at business, system and sub system levels, and

requirements were traced to identify missing and/or redundant functionality

- Identified and developed Process flow models and staff assignments.
- Distinguished between different types of users and identified several important human engineering factors and guidelines and incorporated them into the design of a user interface using MS Visio.
- Prepared test plans based on User Requirements Documents (URD) and prepared the test cases for all requirements.
- Worked closely with quality assurance and development teams to clarify and understand the functionality in order to resolve issues and provide feedback.
- Provided guidance to the QA team to develop scenarios for validation and testing.
- Participated in the planning and execution of the User Acceptance Testing effort.
- Resolved issues related to requirements during system testing and UAT.
- Assisted in documenting User Manual.
- Performed defect tracking, documentation and change requests.
- Worked closely with development team in estimating number of development hours to improve budget plans and successful completion of each production push.
- Participated in weekly meetings with management to inform business users of overall project progress.

Environment: C#, .NET, XML, SQL, Visio, VSS, MS-Project, Access, Test Director

Project Coordinator/ Analyst

Digital Archive and Access to Lifetime Military Records

Coordinated in successful implementation of Digital Archive of Military Lifetime Medical Records It was an SBIR Research Initiative, Objective was to provide DoD with the successful implementation of a prototype system for archiving medical records that will give army the ability to digitize archived medical records and automatically code these medical records.

Responsibilities & Accomplishments:

- Co-ordinate with program manager and Chief investigator on understanding Business processes
- Facilitated interview sessions and JAD sessions with Subject matter experts, sub-contractors, program manager.
- Developed System Requirement Specifications encompassing Functional and Non-functional requirements.
- Participated in weekly meetings with management to inform program manager of overall project progress.
- **Environment:** J2EE, XML, SQL Server 2000, IIS 5.0, SQL, Visio, VSS

Business System Analyst

- ResponseNET

Managed system integration analysis, requirements elicitation, design and development of "ResponseNET" ResponseNet platform provides the information, command & control, compound portal and process environments into which public safety, emergency preparedness & response, and homeland security applications with standard interfaces (web services, JMS etc.) can be incorporated. This provides the maximum agility to leverage current assets, incorporate new capabilities and 'proof of concept' of Response Net Platform.

Environment:J2EE, JMS, XML, MySQL, Web Services, Apache Tomcat, Axis, XML, SQL, Visio, VSS

Responsibilities & Accomplishments:

- Worked closely with the project managers, Sub Contractors and business users to gather analyze & document the functional requirements to provide development teams.
- Participated in various stages of software development life cycle of Projects, including Design of Architecture, implementation & testing activities.
- Facilitated interview sessions and JAD sessions with Subject matter experts, sub-contractors, program manager.
- Coordinated with subcontractors and maintained the progress of the contract without any delays.
- Gathered Requirements from key stakeholders, customers and subject matter experts to define the scope and requirements.
- Developed RUP artifacts at the inception and elaboration phases such as sequence diagrams, collaboration diagrams, data models and dictionary.
- Developed System Requirement Specifications encompassing Functional and Non-functional requirements.
- Developed data maps for retrieval of information from existing legacy systems.
- Outlined security measures for accessibility and transmission of information between different systems.
- Participated in the planning and execution of the User Acceptance Testing effort.
- Participated in weekly meetings with management to inform program manager of overall project progress.

Confidential, VA Jan.'02 Dec.'03

Graduate Research Assistant

- Designed & Maintained web applications.
- Tutored Computer science courses Database concepts, C++, Java Programming for undergraduate students.

Confidential, Hyderabad, India Jun.'00 Dec.'00

Web Developer

- Participated in design & development of Business Application systems.
- Participated in end to-end software development life cycle and project management
- Responsible for System integration testing & Project documentation.

AWARDS:

- Premier Achievement Award (2011)
- Impact Award (2010, 2011)
- Now Award (2007, 2008, 2009, 2010, and 2011)
- Summa cum laude, MS in Information Systems & Management, Stratford University, March 2010
- Certification of Appreciation in recognition of contributions to the successful release of Freddie Mac SDLC 2.4 and AMCP 5.3 methodology Jul.'2010

Certificate courses:

- Influencing Change for Individual Contributors Mar.'11
- Enhancing Your Cultural Competency Workshop Feb.'11
- Conflict Management for Individual Contributors Feb.'11
- Data Modeling For the Business Analyst Feb.'10
- Situational Self Leadership for Individual Contributors Nov.'10
- Workshop on Test Data Management Plan Jan.'09
- Forwards Jun.'08
- Futures Jun.'08
- Equities-An Introduction May'08
- Bonds-Fundamentals May'08
- Enhancing Credibility for Individual Contributors May'08
- Introduction to Project Management Apr.'08
- Initiating a Project and Preparing the Project Plan Apr.'08
- Project Methodologies (PMLC/SDLC) Jun.'07

- Requirements Management Using DOORS May'07