

## NORTHERN JOINT POLICE BOARD

22 NOVEMBER 2006

Agenda Item	
Report No	

### LETTERS OF APPRECIATION

#### Report by the Chief Constable

#### SUMMARY

To inform Members of letters received from 1 April to 30 September 2006.

The total number of letters of appreciation received from 1 April 2006 to 30 September 2006 is **99**.

A sample of "Letters of Appreciation" received, demonstrating the appreciation of recent work by officers:

Missing Person:	<i>" . . . thank you and your colleagues . . . who kindly assisted in the missing persons enquiry . . . when (?) was found safe and well. We have been overwhelmed by the generosity of time spent making the necessary enquiries, also the respect and sensitivity given to (?)’s parents when they were very distressed about his well-being. The above incident has just reinforced how well the services work together in the area and that communication and liaison remain at a very high standard. Please could you therefore ensure that the relevant investigating officers, plus admin and reception staff, get the praise they deserve." (Letter 047)</i>
Breach of the Peace:	<i>"I wish to convey my family’s sincere gratitude to your officers . . . we were surrounded by a large group of youths who insulted my husband and daughter, threatened us and then threw a bottle . . . my daughter and I were absolutely terrified and called 999 . . . the officer on the phone was very reassuring . . . within a very short time police arrived and through excellent work, co-ordinated the detention of these yobs . . then escorted us safely back to our vehicle. We have always been strong supporters of the police and recognise the difficult and dangerous situations they deal with on our behalf. Please pass on our thank you to your colleagues and give the “good guys” a pat on the back from us. Well done and keep it up!" (Letter 055)</i>
Serious Assault:	<i>"I am writing this letter to show my appreciation of one of your officers, PC (?). My partner and I were involved in a serious incident . . . fortunately, he knocked on a door where the occupant had an outstanding knowledge of first aid, an off-duty police officer. I had been cut with a knife . . . she put pressure on the wound . . . and instructed other friends on what to do to</i>

	<i>assist her and my partner. It is my opinion that this officer's act of outstanding bravery is worthy of the highest accolade. If it had not been for PC (?) I seriously question whether I would be writing this letter to you today. I have to say that I am extremely impressed by your staff and Northern Constabulary in general. I will be indebted to PC (?) for the rest of my life." (Letter 060)</i>
Sudden Death:	<i>"I am writing to thank Constable (?) who recently attended my home after the death of my mother. His presence, compassion and understanding helped myself and son with what was a really traumatic event . . . I would ask that you may confer my thanks to him." (Letter 074)</i>
Road Accident:	<i>"I am writing to draw your attention to the efficiency and kindness of your officers who dealt with (my accident) and to ask you to formally pass on my sincere thanks to them all, particularly (?), whose professional, kind and friendly manner when I was completely stunned made a traumatic time more manageable. Whilst my holiday in (?) will always be marred by this accident, I shall remember (the area's) wild beauty and, most importantly, be thankful for your officers." (Letter 087)</i>

### **RECOMMENDATION**

The Board is invited to note the letters of appreciation received.

**I Latimer**  
**Chief Constable**  
30 September 2006