



**AMA International University BAHRAIN**

**Salmabad, Kingdom of Bahrain**

**College of Engineering  
Student Satisfaction Survey Results  
SY2014- 2015**

In the College of Engineering (COE) of AMAIUB, Student Satisfaction survey is an ongoing effort to obtain feedback from students across the College in a systematic way. Understanding students' experiences and satisfaction is important in the university's efforts to make the College of Engineering more student-centered. The survey further overviews the programmes which will serve as a diagnostic tool for improvement.

The Student Satisfaction Survey is a system-wide survey of undergraduate students. Questions focused on the level of satisfaction in terms of policies and procedures, facilities and learning infrastructure, and academic support and instruction. The 2014-2015 Student Satisfaction Survey was administered to majority of COE students. In general, COE students reported high level of satisfaction on their academic and co-curricular opportunities, getting an overall mean of 3.97/5.

Specifically, the precise details of the students' assessment on the three areas are summarized as follows:

On Policies and Procedures, COE students were generally satisfied on the policies and procedures of the college as evidenced by the mean rating of 3.9/5, an indication that students were satisfied on the periodicity of updating the policies and procedures pertaining to the students based on their changing needs and applicable circulars. Moreover, students were satisfied of their assessment on the extent of their education in terms of policies and procedures in the attainment of the intended learning outcomes.

On Facilities and Learning Infrastructures, students were satisfied in terms of sufficiency of Information Communications Technology (ICT) tools and adequacy of teaching facilities to support quality of instruction with a rating of 4/5. However, students felt the need to improve the fitness and adequacy of the library facilities.

On Academic Support, Curriculum and Instruction, students were satisfied in terms of the following indicators: adequacy of the academic advising, level of assistance in addressing students' concerns, appropriateness of the core courses of the programme, and appropriateness of the capstone project/theses/design project experience for employment. Furthermore, COE students commended that their Instructors are experts in their respective field. This paves the way to quality instruction that promotes higher order thinking skills.

Overall, students by and large agreed that they are satisfied with their experience in the College of Engineering, especially in the area of sustainability of the curriculum to meet the demand in the world of work. Furthermore, the facilities and academic infrastructure of the college are a great aid in the students' learning process; hence, the students agreed on the excellent academic challenge provided by the college.



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