



Helvetia Group

Company policy

Your Swiss Insurer.

helvetia 

Our company policy

In its company policy, the Helvetia Group expresses the fundamental values and long-term objectives that apply to all employees.

In the course of their professional activities, each and every employee should think and act in accordance with this company policy so as to achieve the aim we all share: business success.

Our mission

We are an independent Swiss insurance group with a long tradition and excellent prospects for the future.

We are known as a reliable, solid and innovative provider of top quality insurance and pension solutions.

We are guided every day by the requirements and needs of our customers and partners. This helps us to achieve a high level of customer satisfaction.

We produce earnings and growth through reliable products and services, professional underwriting and asset management strategies geared to the long term, a cost-conscious organisational structure and demand-centric market access.

We strengthen the market position we have carved out for ourselves as well as our capabilities by making carefully planned strategic acquisitions.

We engender trust in customers, shareholders and employees through superior performance, tangible warmth and active and comprehensible communication shaped by mutual respect.

We cultivate a culture of dedication to and personal identification with the company. We all work together to help Helvetia succeed.

Our values

Trust

Committed to our tradition, we act with honesty and responsibility. We view our relationships with our customers and investors as well as among the business units and employees as long-term balanced partnerships based on fairness. We stand by our promises.

Drive

We are modern and forward-looking in the way we think. We devise new approaches and innovative solutions in consultation with our partners. We are efficient and we keep an eye to our goals and to the future.

Enthusiasm

Open, interested and committed, we listen and respond to issues that matter to our customers and partners, who are the pivot of all our activities. We do everything with joy and enthusiasm.



Our customers

We view each customer relationship as a personal partnership based on professionalism, understanding and mutual trust.

We know what our customers need and want from our regular personal contact with them and act reliably and far-sightedly on their behalf.

We engender a high degree of loyalty in customers with our competent advice and excellent service.

We work in the interests of our customers and cooperate with partner companies.

We use the simplest possible product modules and services to create made-to-measure and comprehensible solutions, thus creating added value and additional benefits for our customers.

Our investors

We give our shareholders an attractive return and communicate candidly, comprehensibly and on time.

We strive to achieve better than average growth founded on a stable shareholder base.

We attach importance to geographic and sector-specific diversification that offers good opportunities for sustainable profitability.

We make effective and efficient use of adaptable, clear-cut structures to keep our costs competitive and to progress even further as a solidly capable and profitable group.



Our employees

We consider dedicated employees who are well trained and competent to be key factors in our success. We encourage our employees to exercise personal responsibility and autonomy by giving them leeway in making decisions and taking actions and by rewarding entrepreneurial ways of thinking and acting.

We set great store by respect towards others and the idea of personal role models, cooperation in a spirit of partnership and the will to take an active part in shaping change.

As a modern, forward-looking company, we offer pay commensurate with performance, flexible scheduling of work time, goal-oriented continuing training and a broad range of equal-opportunity development options.

We rely on superior performance to meet the expectations of our customers and investors.

Our business environment

We conduct business with a common corporate image in all our markets and convey the goals and interests of our company in a steady flow of straightforward and reliable communication easy to understand.

We want our services to be in harmony with our business environment at all times, taking important public concerns into account.

We support a variety of charitable projects and promote sports and culture under carefully selected sponsoring arrangements.

We are committed to conduct that is ethical, moral and legally correct.





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