Curriculum Vitae Lieven D'hoore

CONTACT

Name: **Lieven D'hoore**
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Born: **July 29th 1969**
Nationality: **Belgian**

PROFESSIONAL COMPETENCIES

20+ years experience in the world of IT infrastructure
Result and services oriented
Pragmatic, organized, focused, honest, to the point
Brings structure to chaos
Team builder

Virtualization, Infrastructure design & architecture, …

Interested in IT Management functions, Project Management functions, Team Leader functions, …

Last updates: DEC 2016

CAREER SUMMARY

JUL 2014 – current

Technology Services Manager at Nubera BVBA, Brussels

- Coaching, mentoring and managing all members of the Technology Services team
- Defining, advising & structuring the internal Nubera organization
- Project manager and coordinator for larger IT infrastructure projects
- Defining and building the mobile workspace vision and strategy
- Architecture and design of mobile workspace solutions

NOV 2010 – JUN 2014

Senior Technical Account Manager at VMware, Brussels.

- Build and maintained post-sales relationships with large enterprise customers
- Single point of contact into all of VMware. As such, the technical abilities are critical in identifying solutions, troubleshooting issues, and answering technical questions as they arise

JUN 2010 – OCT 2010

VMware Professional Services Consultant at ING, Brussels.

- Prepared the documentation and operational procedures for the VMware Infrastructure environment at ING
- Delivered VMware training to ING operators & system engineers

APR 2007 – OCT 2010

VMware Virtualization and Windows Infrastructure Architect at Dexia Technology Services, Brussels.

- Preparation and execution of the in-sourcing of Dexia Insurances Belgium from Rainbow ICT to Dexia Technology Services from Belgium to Luxemburg.
- Preparation and execution of the Data Center consolidation and move from Belgium to Luxemburg.
- Migration of Dexia's Trading platform from Belgium to Luxemburg through virtualization
- Windows application integration: architecture design, analyses in preparation for application setup and install, deployments …
- Project Manager for several projects

JAN 2007 – APR 2007

Technical Project Leader at Smals/MVM, Brussels.

JUN 2005 – JAN 2007
Technical Problem Manager at Euroclear Bank, Brussels.
- JUN 2005 – MAR 2006:
    - Coordination of all activities related to the Data Centre Strategy project for the Windows Testing Services Team.
    - Involved in the Integrated Testing Phase of the project.
- APR 2006 – JAN 2007:
    - Technical Problem Manager for the Data Center Strategy Project spanning all platforms: Windows, Tandem, Unix, Mainframe, Network, Infrastructure ….

JAN 2004 – JUN 2005
Regional Distributed Systems Manager Southern Europe at Newell-Rubbermaid, Waterloo.
- Responsible for IT infrastructure for Benelux, France, Spain and Portugal
    - Managing 20 local IT administrators in 27 sites across the region
    - Migration of all sites across the region to Active Directory and Exchange 2000
    - Migration of several sites to a Centralized Citrix environment
- Consolidation of Servers (ESX VMware)
- Setup and follow up of the Disaster Recovery project
- Project Manager for European Altiris Project
- Provide technical expertise in high-level design requirements on European Messaging environment

JUL 2003 – JAN 2004
Senior European Distributed Systems Analyst at Newell-Rubbermaid, Waterloo.
- Designed the EMEA email environment
- Worked extensively together with the Active Directory design team to improve the Active Directory setup and to create a consistent environment.

NOV 2000 – JUL 2003
Senior System Engineer at Proximus, Brussels.

OCT 1999 – NOV 2004
IVRS engineer at Pfizer N.V., Brussels.

JUL 2000 – SEP 2000
Support Engineer at Pentax, Europe, Brussels.

MAY 1999 – MAY 2000
Support Engineer at General Electric Capital Fleet Services, Europe, Brussels.

OCT 1994 – MAY 1999
Information Systems Manager at K.U.Leuven, Dept. of Cardiology, Leuven Coordinating Centre

MAR 1994 – SEP 1994
Consulting Programmer at Techware Inc., Mooresville, N.C., USA.

AUG 1992 – JUN 1993
Compulsory service in the Belgian army.

CERTIFICATIONS & ACCREDITATIONS
VMware Airwatch Associate Accreditation – Enterprise Mobility
VMware Airwatch Professional Accreditation – Enterprise Mobility
VMware Airwatch Expert Accreditation – Enterprise Mobility
VMware Certified Professional 6 – Data Center Virtualization (VCP6-DCV)
VMware Certified Professional 5 – Desktop (VCP5-DT)
VMware Certified Professional 5 – Data Center Virtualization (VCP5-DCV)
VMware Certified Professional 4 – Data Center Virtualization (VCP4-DCV)
VMware Certified Professional 3 (VCP3)
PernixPrime
Nutanix Platform Professional (NPP)
ITIL v3
Awarded VMware vExpert status in 2013, 2014, 2015 & 2016

EDUCATION
1987-1992
- Master of Science in Industrial Sciences degree (M.Sc.) in Electro-Mechanical engineering from Belgian Technical University (KIHO, Gent, Belgium).

1981-1987
- Latin/Mathematics concentration in high school.

LANGUAGE SKILLS
- **Dutch: Mother tongue**
- English: Fluent
- French: Fluent
- Spanish: Good
- German: notions